

INSPECTOR NOTE

Building:	LUYOLO VILLAGE
Street:	16 TAMBO STREET
Suburb:	GUGULETHU
Postal Code:	7750
Date:	2026-09-14
Time:	17:21
Inspector:	NIKITA SEPTEMBER
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-09-22

Comments:

Penny

SEP 13, 20:45

Hi

Bot

BOT

SEP 13, 20:45

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

SEP 13, 20:45

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Penny

SEP 13, 20:46

I want to donate

Bot

BOT

SEP 13, 20:46

Thank you for wanting to support our work with animals. How would you like to donate?

Online

EFT

Call me

Penny

SEP 13, 20:47

I don't want my pet

Bot

BOT

SEP 13, 20:47

Sorry, that is not a valid option

Bot

BOT

SEP 13, 20:47

Thank you for wanting to support our work with animals. How would you like to donate?

Online

EFT

Call me

Penny

SEP 13, 20:48

I want give away my 4 kittens was born in August

Bot

BOT

SEP 13, 20:48

Sorry, that is not a valid option

Bot

BOT

SEP 13, 20:48

Thank you for wanting to support our work with animals. How would you like to donate?

Online

EFT

Call me

Penny

SEP 13, 20:48

Call me

Bot

BOT

SEP 13, 20:48

Please enter the number you would like us to call you on

Penny

SEP 13, 20:49

078 949 2031

Bot

BOT

SEP 13, 20:49

Please enter your first and last name now

Penny

SEP 13, 20:49
Penelope Mkumatela

Bot
BOT

SEP 13, 20:49
Thank you so much, a member of our admin team will be in touch with you soon.
Bot forwarded the conversation. SEP 13, 20:49
Bot
Nikita September

Nikita September

SEP 14, 08:01
Good morning,

Please provide me with your full address
Nikita September archived the conversation. SEP 14, 08:01
Penny

SEP 14, 09:33
No 16 Tambo street luyolo village guguletu 7750
Nikita September is away, the conversation is forwarded. SEP 14, 09:33
Nikita September
Teah Adams

Teah Adams
SEP 14, 15:34
C237433

Teah Adams

SEP 14, 15:34
Good day,

i have tried calling you to no avail

Before proceeding please note that once you surrender an animal you as the owner will be signing your rights over for that animal to the SPCA in which once we collect the animal doesn't ever come back and there is no cooling off period in which you can come back to claim the animal or say that you want the dog back as this is a permanent decision that you will be making to surrender.

Please confirm if you are happy to proceed?
Show more
Teah Adams archived the conversation. SEP 14, 15:34
Penny

SEP 14, 16:50
I'm happy to proceed
Teah Adams forwarded the conversation. SEP 14, 17:05
Teah Adams
Nikita September

Nikita September

SEP 14, 17:21
We will collect on the 22/09/26
While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is C237440

Captured By:

Nakita September 2026-09-14 17:21