

INSPECTOR NOTE

Building:
Street: 132 JOE MARKS BOULEVARD
Suburb: RETREAT
Postal Code: 7965
Date: 2026-09-08
Time: 20:05
Inspector: TEAH MURPHY

Type: CASE DISCUSSION NOTE
Follow-Up Date: 2026-09-08
Comments:

[18:45, 9/8/2026] +27 72 345 1598: Hi Teah, my husband phone this afternoon the whole time
He asked if you can pick up a dog that has a big cyst by her nipple.
They did inform him on a later stage to his the whats app number
But we didn't get through
The dog bite herself open and she just laying
My husband is working night shift now
Would please like to know, when can you pick her up. We dont have a car
[19:16, 9/8/2026] Control: are you wanting to have the dog humanely euthanised or are you enquiring for treatment?
[19:50, 9/8/2026] +27 72 345 1598: For treatmemt please see what you can do
[19:56, 9/8/2026] Control: we unfortunately do not collect owned animals for treatment and can only collect if the owners would like to surrender or humanely euthanize.
[19:58, 9/8/2026] +27 72 345 1598: Just spoke to my husband, he said to me
That he spoke to someone
And arrange for humanly euthanize
[19:59, 9/8/2026] +27 72 345 1598: So by what time can you guys collect?
[19:59, 9/8/2026] Control: We can send the driver out this evening?
[20:00, 9/8/2026] +27 72 345 1598: Ok, must get my husband quick before you come
[20:01, 9/8/2026] Control: can you provide me with a contact number for the person whom will be home this evening so that the driver can call when enroute
[20:04, 9/8/2026] +27 72 345 1598: My husband number is, 0711065490
Please contact him when you guys are on your way
[20:04, 9/8/2026] Control: Perfect, will do so
[20:05, 9/8/2026] Control: Your pet collection has been scheduled for this evening. While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is C237243
Captured By: TEAH MURPHY 2026-09-08 20:05