

INSPECTOR NOTE

Building:	
Street:	6 PINE STREET
Suburb:	HILLCREST HEIGHTS
Postal Code:	7100
Date:	2026-08-14
Time:	16:13
Inspector:	TEAH MURPHY

Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-08-14

Comments:

Keff

AUG 14, 13:24

Good afternoon

Bot

BOT

AUG 14, 13:24

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 14, 13:24

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Keff

AUG 14, 13:25

I don't want my pet

Bot

BOT

AUG 14, 13:25

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Keff

AUG 14, 13:25

Yes

Bot

BOT

AUG 14, 13:25

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Keff

AUG 14, 13:25

Yes

Bot

BOT

AUG 14, 13:25

Please let us know why you want to give your pet up (in one message)

Keff

AUG 14, 13:26

His really very sick and ive tried everything already but nothing works and i now have a baby so i can no longer keep him

Bot

BOT

AUG 14, 13:26

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assesement. Do you accept this?

Yes

No

Keff

AUG 14, 13:26

Yes

Bot

BOT

AUG 14, 13:27

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Keff

AUG 14, 13:27

Yes

Bot
BOT

AUG 14, 13:27

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Keff

AUG 14, 13:27

No

Bot
BOT

AUG 14, 13:27

Please enter your physical address below (in one message please).

Keff

AUG 14, 13:27

6 Pine street Hillcrest highs eesteriver

Bot
BOT

AUG 14, 13:27

Do you use a different number to receive phone calls?

Yes

No

Keff

AUG 14, 13:27

No

Bot
BOT

AUG 14, 13:27

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. AUG 14, 13:28

Bot

Teah Adams

Teah Adams

AUG 14, 14:08

Good day,

please confirm what is wrong with your pet
Teah Adams archived the conversation. AUG 14, 14:08
Keff

AUG 14, 14:19
1779072779927383
af923734ac4245819704afc4851ef54a.oga
oga

Teah Adams

AUG 14, 16:02
Can you send us a video, please?
Teah Adams archived the conversation. AUG 14, 16:02
Keff

AUG 14, 16:03
1051310054181196
Suggested answers
Reply
TEAH MURPHY 2026-08-14 16:13

Captured By: