

INSPECTOR NOTE

Building:	
Street:	20 PRUNUS STREET
Suburb:	BONTEHEUWEL
Postal Code:	7764
Date:	2026-08-11
Time:	21:20
Inspector:	LAUREN ALBERTS

Type:	CASE DISCUSSION NOTE
Follow-Up Date:	

Comments:

WHATSAPP RECEIVED:

dd tag

Unwanted Pet

Snooze

Forward

Archive

maliikah

AUG 11, 16:49

Hi

Bot

BOT

AUG 11, 16:49

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 11, 16:49

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

maliikah

AUG 11, 16:49

My pet is sick

Bot

BOT

AUG 11, 16:49

Is your pet badly hurt or dying?

Yes

No

maliikah

AUG 11, 16:50

Yes

Bot
BOT

AUG 11, 16:50

Unfortunately, we don't operate an animal ambulance service. If your pet is badly injured or very sick, you need to bring your pet to our hospital for help. Our hospital closes at 4:30pm weekdays and at 12:00pm on Saturdays and is closed on public holidays. We do not have a veterinarian on duty afterhours. Here is a location pin to help you find us: <https://maps.app.goo.gl/2MNA66KGx5wwXVQ8>
If you are unable to bring your pet to us, would you like us to collect your pet for compassionate euthanasia?

Yes

No

maliikah

AUG 11, 16:50

Yes

Bot
BOT

AUG 11, 16:50

Thank you for making the kindest decision possible for a suffering pet. We know it was not easy. We will be with you as soon as possible. Please keep your phone with you as we will be calling you soon. If you need to follow up, please call us on 0217004158/9. We are available 24/7.

Bot forwarded the conversation. AUG 11, 16:50

Bot

Nikita September

Nikita September forwarded the conversation. AUG 11, 17:00

Nikita September

Lauren Alberts

Lauren Alberts

AUG 11, 18:43

You are now speaking to a controller. Please describe what is wrong with your pet? how long has the animal been sick for?.

Are yiu teh owner os the cat?

I will also need your address and two contact nunbers.

Lauren Alberts archived the conversation. AUG 11, 18:43

maliikah

AUG 11, 18:54

Since yesterday our dog could not walk properly nor want to eat

This was earlier today

maliikah

AUG 11, 18:55
she is not the type of dog that ever got sick
maliikah

AUG 11, 18:57
20 prunus street Bonteheuwel
maliikah

AUG 11, 18:57
+27 65 895 6806
maliikah

AUG 11, 18:57
0602290409
maliikah

AUG 11, 20:57
LAUREN ALBERTS 2026-08-11 21:20

Captured By: