

INSPECTOR NOTE

Building:	
Street:	84 SAINT BERNARD CRESCENT
Suburb:	LAVENDER HILL
Postal Code:	7945
Date:	2026-08-11
Time:	15:46
Inspector:	NIKITA SEPTEMBER
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-08-13

Comments:

Kayla

AUG 11, 13:33

Good day

Bot

BOT

AUG 11, 13:33

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 11, 13:33

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Kayla

AUG 11, 13:35

I don't want my pet

Bot

BOT

AUG 11, 13:35

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Kayla

AUG 11, 13:35

Yes

Bot

BOT

AUG 11, 13:35

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Kayla

AUG 11, 13:36

Yes

Bot

BOT

AUG 11, 13:36

Please let us know why you want to give your pet up (in one message)

Kayla

AUG 11, 13:37

His old and he keep on dripping from his private part and it's a very bad smell

Bot

BOT

AUG 11, 13:37

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assesement. Do you accept this?

Yes

No

Kayla

AUG 11, 13:38

Yes

Bot

BOT

AUG 11, 13:38

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Kayla

AUG 11, 13:39

Yes

Bot

BOT

AUG 11, 13:39

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Kayla

AUG 11, 13:39

No

Bot

BOT

AUG 11, 13:39

Please enter your physical address below (in one message please).

Kayla

AUG 11, 13:42

84 st bernard Crescent st Montague village

Bot

BOT

AUG 11, 13:42

Do you use a different number to receive phone calls?

Yes

No

Kayla

AUG 11, 13:42

Yes

Bot

BOT

AUG 11, 13:42

Please enter your number now

Kayla

AUG 11, 13:45

0820680669

Bot

BOT

AUG 11, 13:45

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. AUG 11, 13:45

Bot

Nikita September

Kayla

AUG 11, 13:46

Thnx

Nikita September

AUG 11, 13:50

Hi. Please send me a video of your animal as well as your full address

Nikita September archived the conversation. AUG 11, 13:50

Kayla

AUG 11, 13:53

1086683933695128

Nikita September

AUG 11, 15:44

Thank you, we will collect on 13/08/2026

While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is INSP236049

Nakita September 2026-08-11 15:46

Captured By: