

INSPECTOR NOTE

Building:	
Street:	9 SILVER ROAD
Suburb:	ROCKLANDS
Postal Code:	7798
Date:	2026-08-06
Time:	00:16
Inspector:	NIKITA SEPTEMBER
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-08-11

Comments:

Koulsum Harris

AUG 05, 17:54

Hi

Bot

BOT

AUG 05, 17:54

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 05, 17:54

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Koulsum Harris

AUG 05, 17:54

I don't want my pet

Bot

BOT

AUG 05, 17:54

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Koulsum Harris

AUG 05, 17:54

Yes

Bot

BOT

AUG 05, 17:54

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Koulsum Harris

AUG 05, 17:54

Yes

Bot

BOT

AUG 05, 17:54

Please let us know why you want to give your pet up (in one message)

Koulsum Harris

AUG 05, 17:55

I am not by the means financially to support this pet any longer

Bot

BOT

AUG 05, 17:55

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assesement. Do you accept this?

Yes

No

Koulsum Harris

AUG 05, 17:55

Yes

Bot

BOT

AUG 05, 17:55

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Koulsum Harris

AUG 05, 17:56

Yes

Bot
BOT

AUG 05, 17:56

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Koulsum Harris

AUG 05, 17:56

No

Bot
BOT

AUG 05, 17:56

Please enter your physical address below (in one message please).

Koulsum Harris

AUG 05, 17:56

9 silver streets rocklands mitchells plain

Bot
BOT

AUG 05, 17:56

Do you use a different number to receive phone calls?

Yes

No

Koulsum Harris

AUG 05, 17:57

No

Bot
BOT

AUG 05, 17:57

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. AUG 05, 17:57

Bot

Nikita September

Koulsum Harris

AUG 05, 17:58

When will we hear back from you

Koulsum Harris

AUG 05, 17:58

...

Nikita September

AUG 05, 19:13

Hi, is your pet sick or injured?

Nikita September archived the conversation. AUG 05, 19:14

Koulsum Harris

AUG 05, 19:16

Injured

Nikita September

AUG 05, 19:24

Are you wanting to give the dog over to the COGH SPCA

Nikita September archived the conversation. AUG 05, 19:26

Koulsum Harris

AUG 05, 19:28

Nikita September

AUG 05, 19:24

Are you wanting to give the dog over to the COGH SPCA

CAT yes

Nikita September

AUG 05, 23:53

Please note that once you surrender an animal to the SPCA there is no cooling off period in which you can come back and say you want the animal back as this is a permanent decision you will be making as you will sign your rights and legal ownership of those animals to the SPCA so once we collect the animals do not ever come back.

please confirm that you understand and are ready to proceed?

Nikita September archived the conversation. AUG 05, 23:53

Koulsum Harris

AUG 05, 23:54

Nikita September

AUG 05, 23:53

Please note that once you surrender an animal to the SPCA there is no cooling off period in which you can come back and say you want the animal back as this is a permanent decision you will be making as you will sign your rights and legal ownership of those animals to the SPCA so once we collect the animals do not ever come back.

please confirm that you understand and are ready to proceed?

I do, yes

Nikita September

AUG 06, 00:16

We are collecting on 11/08/26

While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is INSP235850
Nakita September 2026-08-06 00:16