

INSPECTOR NOTE

Building:	
Street:	13 IRONWOOD STREET
Suburb:	BONTEHEUWEL
Postal Code:	7764
Date:	2026-08-04
Time:	17:52
Inspector:	NIKITA SEPTEMBER
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-08-11

Comments:

Robyn Jade Paris

AUG 03, 19:12

Hi

Bot

BOT

AUG 03, 19:12

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 03, 19:12

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Robyn Jade Paris

AUG 03, 19:13

I don't want my pet

Bot

BOT

AUG 03, 19:13

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Robyn Jade Paris

AUG 03, 19:13

Yes

Bot

BOT

AUG 03, 19:13

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Robyn Jade Paris

AUG 03, 19:25

Yes

Bot

BOT

AUG 03, 19:25

Please let us know why you want to give your pet up (in one message)

Robyn Jade Paris

AUG 03, 19:26

I'd like to give her up along with her kittens, I just had a baby and cannot see to both

Bot

BOT

AUG 03, 19:26

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assessment. Do you accept this?

Yes

No

Robyn Jade Paris

AUG 04, 06:57

Yes

Bot

BOT

AUG 04, 06:57

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Robyn Jade Paris

AUG 04, 06:58

Yes

Bot
BOT

AUG 04, 06:58

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Robyn Jade Paris

AUG 04, 06:58

No

Bot
BOT

AUG 04, 06:58

Please enter your physical address below (in one message please).

Robyn Jade Paris

AUG 04, 06:58

13 ironwood street Bonteheuwel

Bot
BOT

AUG 04, 06:58

Do you use a different number to receive phone calls?

Yes

No

Robyn Jade Paris

AUG 04, 06:58

Yes

Bot
BOT

AUG 04, 06:58

Please enter your number now

Robyn Jade Paris

AUG 04, 06:59

076 228 9745

Bot
BOT

AUG 04, 06:59

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to

follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. AUG 04, 06:59

Bot

Nikita September

Nikita September

AUG 04, 08:23

Hi, Robyn.

How many kittens are there?

Nikita September archived the conversation. AUG 04, 08:24

Robyn Jade Paris

AUG 04, 08:26

There are 5 kittens

Nikita September is away, the conversation is forwarded. AUG 04, 08:26

Nikita September

Peace Nkololo

Robyn Jade Paris

AUG 04, 08:26

Morning sorry

Nikita September took the ownership of the conversation. AUG 04, 17:47

Peace Nkololo

Nikita September

Nikita September

AUG 04, 17:51

Hi, we are only able to collect next week Tuesday

While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is INSP235775
Nakita September 2026-08-04 17:52

Captured By: