

INSPECTOR NOTE

Building:	
Street:	3 LETABA CRESCENT
Suburb:	BONNY BROOK
Postal Code:	7570
Date:	2026-08-02
Time:	17:03
Inspector:	NIKITA SEPTEMBER

Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-08-02

Comments:

Anton

AUG 02, 13:50

I want to report cruelty

Bot

BOT

AUG 02, 13:50

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

AUG 02, 13:50

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Anton

AUG 02, 14:22

Hi

Bot

BOT

AUG 02, 14:22

Sorry, that is not a valid option

Bot

BOT

AUG 02, 14:22

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal
I don't want my pet
A dog is barking/bites
My pet is missing
I want to donate
I want to volunteer
Chat to us
Anton

AUG 02, 14:22
I want to report cruelty

Bot
BOT

AUG 02, 14:22
If this is urgent and you can safely call, please dial 0217004158 /9 now. If not please tell us, is the cruelty happening in Cape Town?
Yes
No
Anton

AUG 02, 14:22
No

Bot
BOT

AUG 02, 14:22
Thank you for looking out for animals. We unfortunately only operate in the greater Cape Town Metropole. Please find your closest SPCA here <https://nspca.co.za/contact/> to report the matter. Can we assist with anything else?
Yes
No
Anton

AUG 02, 14:23
Yes

Bot
BOT

AUG 02, 14:23
Please select from the options below:
Options
I want to report cruelty
I want to adopt
My pet is sick
I found a stray animal

I don't want my pet
A dog is barking/bites
My pet is missing
I want to donate
I want to volunteer
Chat to us
Anton

AUG 02, 14:23
I want to report cruelty

Bot
BOT

AUG 02, 14:23
If this is urgent and you can safely call, please dial 0217004158 /9 now. If not please tell us, is the cruelty happening in Cape Town?
Yes
No
Anton

AUG 02, 14:23
Yes

Bot
BOT

AUG 02, 14:23
Do you have a physical address where the cruelty is taking place?
Yes
No
Anton

AUG 02, 16:14
Hi

Bot
BOT

AUG 02, 16:14
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:14
Do you have a physical address where the cruelty is taking place?
Yes
No

Anton

AUG 02, 16:14

Yes

Bot

BOT

AUG 02, 16:14

Enter the physical address (in one message please) or drop us a location pin

Anton

AUG 02, 16:15

3 letaba crecent kraaifontein

Bot

BOT

AUG 02, 16:15

Thank you. Please give us a brief description of the incident (in one message please).

Anton

AUG 02, 16:15

Can I send pics

Bot

BOT

AUG 02, 16:15

Do you have any pictures or video to upload?

Yes

No

Anton

AUG 02, 16:15

Yes

Bot

BOT

AUG 02, 16:15

Please upload one now

Anton

AUG 02, 16:15

1040778438547833

Anton

AUG 02, 16:15
1033857966012039

Anton

AUG 02, 16:15
1869798291121605

Anton

AUG 02, 16:15
1581977547053491

Anton

AUG 02, 16:15
1836304314406848

Bot
BOT

AUG 02, 16:15
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:15
1008038165388796

Anton

AUG 02, 16:15
2807253973007218

Bot
BOT

AUG 02, 16:15
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:15
Do you have another video or picture to upload?
Yes

No
Anton

AUG 02, 16:15
28579640638290785

Anton

AUG 02, 16:15
1659299935169348

Bot
BOT

AUG 02, 16:15
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:15
Do you have another video or picture to upload?
Yes
No

Bot
BOT

AUG 02, 16:15
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:15
Do you have another video or picture to upload?
Yes
No

Bot
BOT

AUG 02, 16:15
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:15

Do you have another video or picture to upload?

Yes

No

Bot

BOT

AUG 02, 16:15

Sorry, that is not a valid option

Bot

BOT

AUG 02, 16:15

Do you have another video or picture to upload?

Yes

No

Bot

BOT

AUG 02, 16:15

Sorry, that is not a valid option

Bot

BOT

AUG 02, 16:15

Do you have another video or picture to upload?

Yes

No

Bot

BOT

AUG 02, 16:15

Sorry, that is not a valid option

Bot

BOT

AUG 02, 16:15

Do you have another video or picture to upload?

Yes

No

Bot

BOT

AUG 02, 16:15
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:15
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:16
Can I speak to a agent

Bot
BOT

AUG 02, 16:16
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:16
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:16
Agent

Bot
BOT

AUG 02, 16:16
Sorry, that is not a valid option

Bot
BOT

AUG 02, 16:16
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:17

Yes

Bot

BOT

AUG 02, 16:17

Please upload one now

Anton

AUG 02, 16:17

2912124405629190

Bot

BOT

AUG 02, 16:17

Do you have another video or picture to upload?

Yes

No

Anton

AUG 02, 16:17

Yes

Bot

BOT

AUG 02, 16:17

Please upload one now

Anton

AUG 02, 16:17

1531194718132969

Bot

BOT

AUG 02, 16:17

Do you have another video or picture to upload?

Yes

No

Anton

AUG 02, 16:17

Yes

Bot
BOT

AUG 02, 16:17
Please upload one now
Anton

AUG 02, 16:17
1020988940915390

Bot
BOT

AUG 02, 16:17
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:17
Yes

Bot
BOT

AUG 02, 16:17
Please upload one now
Anton

AUG 02, 16:18
1327658702687661

Bot
BOT

AUG 02, 16:18
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:18
Yes

Bot
BOT

AUG 02, 16:18
Please upload one now
Anton

AUG 02, 16:18
1678120186606342

Bot
BOT

AUG 02, 16:18
Do you have another video or picture to upload?
Yes
No
Anton

AUG 02, 16:18
No

Bot
BOT

AUG 02, 16:18
Your personal information is protected by law , nobody will know that you contacted the SPCA. Would you like to give us your name?
Yes
No
Anton

AUG 02, 16:18
No

Bot
BOT

AUG 02, 16:18
Do you use a different number to receive phone calls?
Yes
No
Anton

AUG 02, 16:18
1069630758880305
cbbf658c653e49be9e1bbec6085c84f1.oga
oga

Bot
BOT

AUG 02, 16:18
Sorry, that is not a valid option
Bot
BOT

AUG 02, 16:18
Do you use a different number to receive phone calls?
Yes
No
Anton

AUG 02, 16:18
No

Bot
BOT

AUG 02, 16:18
Thank you, your cruelty complaint has been received. Our investigation begins immediately, and you will be provided with feedback within the next 7 days. If you would like to follow up before then, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za Would you like to report another case?
Yes
No
Anton

AUG 02, 16:19
No

Bot
BOT

AUG 02, 16:19
Thank you for speaking up for an animal in distress. We are here to take your cruelty reports 24 hours a day, 7 days a week. Please come back at anytime.
Bot forwarded the conversation. AUG 02, 16:19
Bot
Bamanye Mlenga
Anton

AUG 02, 16:19
1335876858273409
990aeb33255d44daa8f17db76fecbede.oga
oga
Nikita September took the ownership of the conversation. AUG 02, 16:30
Bamanye Mlenga
Nikita September

Nikita September

AUG 02, 17:00
Hi Anton. Thank you for the above information. We will look into this

Nikita September

AUG 02, 17:03
COGH SPCA: Thank you for reporting animal cruelty. Your case reference number is INSP235665. Feedback will be provided within 7 days, alternatively contact the Inspectorate Department on 0217004159 during office hours for feedback. Help us combat animal cruelty by making a donation - <http://capespca.co.za/donate>
Nakita September 2026-08-02 17:03