

INSPECTOR NOTE

Building: UNIT 77 ARLINGTON CLOSE
Street: 2 PUNTERS WAY
Suburb: KENILWORTH
Postal Code: 7708
Date: 2026-03-02
Time: 11:46
Inspector: PEACE NOKOLOLO

Type: EMAIL - RECEIVED
Follow-Up Date: 2026-03-03

Comments:

ADDITIONAL INFORMATION RECEIVED VIA EMAIL:

From: Jamie Sangster <jamie.sangster@pamgolding.co.za>
Sent: Monday, March 2, 2026 9:42 AM
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Subject: 15367 | 78 Arlington Close, Punters Way, Kenilworth Park | Wrongful Complaint of Negligence of Outdoor Cat - Romeo Sangster | Report Feedback
Importance: High

Dear Inspector,

I am writing further to the wellness inspection conducted in respect of my cat, Romeo, following an allegation of neglect.

Please find attached the veterinary report confirming that Romeo underwent a comprehensive health examination, including blood tests and a period of observation. The findings confirm that he is in acceptable health and not neglected.

While I understand the obligation to investigate complaints, I must formally record the significant emotional and practical strain this process caused. Romeo was subjected to invasive procedures and stress that, based on the outcome, proved unnecessary. As his owner, it was deeply distressing to see him endure a full medical workup in order to disprove an allegation that was unfounded.

During your initial visit, I clearly communicated that I had already identified a fatty lump and intended to take Romeo for assessment.

As a full-time working single parent, January presents considerable financial and logistical pressures. My decision to schedule the consultation within a manageable timeframe was responsible planning within capacity, not avoidance.

I would also like to formally note a comment made during the visit referencing that “it is now February,” to which I responded that we were only in the first week. The implication that a short passage of time equated to disregard was concerning. Romeo was not in visible distress, emaciated, wounded, or presenting with urgent symptoms requiring emergency intervention. In such circumstances, a brief and reasonable scheduling window does not constitute neglect, particularly where intent to seek veterinary care was openly disclosed.

For context, I have lived in and owned my home within the complex for 15 years. Romeo has lived there his entire life and is currently 12 years old. I hand-reared Romeo from birth and I have been solely responsible for his care throughout his life. In that time, I have never once been accused of neglect or misconduct relating to animal care. Romeo is unfortunately a self-choosing roamer and prefers the outdoors than inside – unlike his and my other cats.

The complaint, as I understand it, originated from a resident who moved into the complex in January. It appears no attempt was made to consult with security, the body corporate, or neighbouring residents who could have immediately confirmed Romeo's ownership and long-standing presence within the complex. Had such enquiries been made, this matter may have been resolved without escalation. The allegation therefore appears to have been based on assumption rather than verified information.

There is also a clear history of immediate veterinary intervention when required. Some years ago, Romeo sustained a severe cut to his paw which required surgical reconstruction, and I acted without delay.

More recently, he was unfortunately driven over twice by a neighbour's vehicle. Veterinary care was sought immediately, and this incident resulted in his current orthopaedic and arthritic diagnosis. In each instance, action was taken promptly and at significant personal cost, reflecting my consistent commitment to his wellbeing.

Additionally, I am frequently entrusted by neighbours to house-sit and care for their cats when they are away. Several cats within the complex regularly frequent my premises, and I am familiar with both them and their respective owners. This reflects the rapport and trust established within my residential community.

I was also informed that the complaint may have originated additionally upon the second inspection, from the body corporate. Upon direct enquiry, I was advised that no such formal complaint was lodged through them. This discrepancy requires clarification, as attributing the complaint to a governing structure when this is not factual creates unnecessary reputational harm.

I fully support the mandate of the SPCA and would never compromise the wellbeing of an animal in my care. However, the manner in which this matter progressed, despite my transparency and cooperation, resulted in avoidable stress for both myself and Romeo.

Kindly confirm in writing that this matter is now considered resolved and that no adverse finding remains recorded against my name.

I look forward to your response.

Thank you kindly,
PEACE NKOLOLO 2026-03-02 11:46

Captured By: