

INSPECTOR NOTE

Building: K9 PARADISE ACADEMY
Street: 66 TAFELBERG STREET
Suburb: BOTHASIG
Postal Code: 7441
Date: 2026-02-07
Time: 11:35
Inspector: TAMARYN PRINS

Type: EMAIL - RECEIVED

Follow-Up Date: 2026-02-07

Comments: From: Robbin Van Biljon <vanbiljon.robbin@gmail.com>
Sent: Friday, 06 February 2026 19:38
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Subject: Urgent Report of Animal Negligence – Injury to Dog at Daycare Facility - K9 Paradise Academy

Dear SPCA Inspectorate,

We are writing to formally report a case of animal negligence involving a dog daycare and boarding facility, and to request an urgent investigation.

Over the Christmas period, we boarded our dog, Loki, at this facility, with an explicit agreement that he would be boarded for two nights. On the morning of 26 December 2025—the day we were scheduled to collect him—we received a message from the daycare stating that an “incident” had occurred earlier that same morning involving another dog.

Upon arrival at the facility, we were shocked by Loki’s condition. His right canine tooth was completely dislodged and visibly hanging out. He had multiple open wounds on his front legs and was limping severely, unable to properly bear weight on his right leg. He was clearly in significant pain and distress. We immediately took Loki to a veterinarian. The vet advised us that, based on the condition and development of the wounds, the injuries were unlikely to have occurred on the morning of 26 December as claimed by the daycare. The assessment indicated that the injuries may have occurred the previous day and were left untreated for an extended period.

As a result, our dog appears to have been left for many hours—potentially an entire day—with open wounds, in pain, and exposed to the heat, without receiving veterinary attention or appropriate care. The owner of the daycare facility also mentioned to us in writing that the incident was not our dogs fault and that he was attacked by another dog. We have statements from a now ex employee stating that the daycare took in an aggressive dog, kept him in an unstable cage while they were feeding the other dogs. The said dog in the cage got out somehow and attacked my dog from behind.

Since this incident, we have become aware of multiple reports and social media posts describing similar incidents at this same facility. In addition, we have a statement from a current employee who confirmed that she was present when the incident occurred and that the owner dismissed the severity of Loki’s injuries, stating that they were “not that bad.” We strongly disagree with this assessment, and photographic evidence clearly demonstrates the seriousness of the injuries.

Given the severity of our dog’s condition, the apparent delay in treatment, the contradictory account provided by the daycare, and the existence of prior reported incidents, we believe there is a serious pattern of negligence that places animals at risk.

We respectfully request that the SPCA urgently investigate this matter and the operations of this facility, and that appropriate action be taken to prevent further harm to other animals. We are prepared to provide veterinary reports, photographs, employee statements, and any additional information required to support this investigation.

Please acknowledge receipt of this report and advise us on the next steps.

Kind regards,

Robbin-Lee Van Biljon

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Captured By: