

INSPECTOR NOTE

Building:	
Street:	46 AUSTRIA CRESCENT
Suburb:	FOREST VILLAGE
Postal Code:	7100
Date:	2026-10-10
Time:	21:41
Inspector:	TEAH MURPHY
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-10-27

Comments:

OCT 08, 18:54
1691880672611566
4120a5a1-1408-42ac-bbd5-73c0dda91893.oga
oga

Bot
BOT

OCT 08, 18:54
Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot
BOT

OCT 08, 18:54
Please select from the options below:
Options
I want to report cruelty
I want to adopt
My pet is sick
I found a stray animal
I don't want my pet
A dog is barking/bites
My pet is missing
I want to donate
I want to volunteer
Chat to us
carol

OCT 08, 19:13
I don't want my pet

Bot
BOT

OCT 08, 19:13
Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?
Yes
No
carol

OCT 08, 19:13
Yes

Bot
BOT

OCT 08, 19:13

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes
No
carol

OCT 08, 19:13

Yes

Bot
BOT

OCT 08, 19:13

Please let us know why you want to give your pet up (in one message)

carol

OCT 08, 19:14

Bites innocent people and children and eats her puppies

Bot
BOT

OCT 08, 19:14

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assessment. Do you accept this?

Yes
No
carol

OCT 08, 19:14

Yes

Bot
BOT

OCT 08, 19:14

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes
No
carol

OCT 08, 19:15

Yes

Bot

BOT

OCT 08, 19:15

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

carol

OCT 08, 19:15

No

Bot

BOT

OCT 08, 19:15

Please enter your physical address below (in one message please).

carol

OCT 08, 19:16

46 Austria street forest village Eerste river

Bot

BOT

OCT 08, 19:16

Do you use a different number to receive phone calls?

Yes

No

carol

OCT 08, 19:16

No

Bot

BOT

OCT 08, 19:16

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. OCT 08, 19:16

Bot

Nikita September

Nikita September

OCT 08, 21:03

Before proceeding please note that once you surrender an animal you as the owner will be signing your rights over for that animal to the SPCA in which once we collect the animal doesn't ever come back and there is no cooling off period in which you can come back to claim the animal or say that you want the dog back as this is a permanent decision that you will be making to surrender.

Please confirm if you are happy to proceed?

Nikita September archived the conversation. OCT 08, 21:03

carol

OCT 08, 21:08

Yes

Nikita September

OCT 09, 07:55

We are only able to collect your animal next week. Are you aware of the R350 collection fee?

Nikita September archived the conversation. OCT 09, 07:55

carol

OCT 09, 12:45

Good day no I am not aware of the fee and I am unemployed and not able to pay. Is there another way you are able to assist in getting rid of the dog please

Nikita September is away, the conversation is forwarded. OCT 09, 12:45

Nikita September

Lauren Alberts

carol

OCT 09, 18:02

According to the Google search SPCA does not charge a fee to remove unwanted pets though donations are accepted

Nikita September took the ownership of the conversation. OCT 09, 18:43

Lauren Alberts

Nikita September

Nikita September

OCT 09, 18:43

That is correct if you not able to afford the amount.

Nikita September archived the conversation. OCT 09, 18:43

carol

OCT 09, 18:47

I am not able to afford it but this is urgent people are knocking on my door everyday and I cannot pay doctors fees for the kids she bites

Nikita September

OCT 10, 04:11

Hi Carol, Please send me a pinned location. I am unable to locate your address on google maps

Nikita September archived the conversation. OCT 10, 04:11

carol

OCT 10, 08:33

Okay

carol

OCT 10, 08:36

<https://www.google.com/maps/search/?api=1&query=-34.0118501%2C18.7061017>

Teah Adams took the ownership of the conversation. OCT 10, 21:38

Nikita September

Teah Adams

TEAH MURPHY 2026-10-10 21:41

Captured By: