

INSPECTOR NOTE

Building:	
Street:	10 ELIZABETH STREET
Suburb:	LENTEGEUR
Postal Code:	7786
Date:	2026-10-10
Time:	19:29
Inspector:	TEAH MURPHY
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-10-21

Comments:

Frances Calvert

OCT 09, 13:45

Hi good afternoon

Bot

BOT

OCT 09, 13:45

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

OCT 09, 13:45

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Frances Calvert

OCT 09, 13:46

I don't want my pet

Bot

BOT

OCT 09, 13:46

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Frances Calvert

OCT 09, 13:46

Yes

Bot

BOT

OCT 09, 13:46

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Frances Calvert

OCT 09, 13:46

Yes

Bot

BOT

OCT 09, 13:46

Please let us know why you want to give your pet up (in one message)

Frances Calvert

OCT 09, 13:47

His getting aggressive

Bot

BOT

OCT 09, 13:47

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assessment. Do you accept this?

Yes

No

Frances Calvert

OCT 09, 13:47

Yes

Bot

BOT

OCT 09, 13:47

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Frances Calvert

OCT 09, 13:48

Yes

Bot

BOT

OCT 09, 13:48

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Frances Calvert

OCT 09, 13:49

I'm in Michelle's Plain can you can I take them their

Bot

BOT

OCT 09, 13:49

Sorry, that is not a valid option

Bot

BOT

OCT 09, 13:49

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Frances Calvert

OCT 09, 13:49

No

Bot

BOT

OCT 09, 13:49

Please enter your physical address below (in one message please).

Frances Calvert

OCT 09, 13:49

10 Elizabeth Street Montrose Park Lengteguer Michelle's Plain

Bot

BOT

OCT 09, 13:49

Do you use a different number to receive phone calls?

Yes
No
Frances Calvert

OCT 09, 13:50
No

Bot
BOT

OCT 09, 13:50
Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. OCT 09, 13:50
Bot
Lauren Alberts
Frances Calvert

OCT 09, 13:50
Okay
Nikita September took the ownership of the conversation. OCT 09, 19:24
Lauren Alberts
Nikita September

Nikita September

OCT 09, 19:25
Hi, are you able to drop your unwanted pet off at our facility?
Nikita September archived the conversation. OCT 09, 19:25
Frances Calvert

OCT 09, 19:54
No I don't have transport and the dog is very aggressive when I want to take on him
Frances Calvert

OCT 09, 19:55
I'm tmrw at home
Frances Calvert

OCT 09, 19:55
If use able to come fetch him
Frances Calvert

OCT 09, 19:58
I'm scared his gonna bite the people
Frances Calvert

OCT 10, 09:46
Hi good morning
Frances Calvert

OCT 10, 09:47
Just wanted to know if use able to come fetch the dog
Teah Adams took the ownership of the conversation. OCT 10, 19:28
Nikita September
Teah Adams
TEAH MURPHY 2026-10-10 19:29

Captured By: