

INSPECTOR NOTE

Building:	
Street:	8 CRETE STREET
Suburb:	PORTLAND
Postal Code:	7785
Date:	2025-08-18
Time:	11:32
Inspector:	TEAH MURPHY
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2025-08-18
Comments:	Hi please do N inspection at church 8 crete street portlands dogs keeping barking and howling hectically they are locked up asthere us someone living in the property so they guard at night 11:20 AM CW Candy (WhatsApp) But th howling becomes too much I'm boy sure if it's because they locked up and want to come out or feeding time. But it's a disturbance to us as neighbours here 11:21 AM Thank you for contacting the Cape of Good Hope SPCA. We appreciate your care and concern for animals. We have logged a case for one of our Inspectors to investigate the matter . An Inspector will visit the property within 24 hours unless it is an emergency and immediate intervention is required, then we will respond without any delay. You will be provided with feedback within 7 days. However, you are more than welcome to call us on 021 700 4158/59 if you would like feedback sooner. Your case reference number is *INSP219912* We assure you that the details of the complainants are always kept confidential. The SPCA will never reveal the identity of our informants. With regards to the barking/noise complaint aspect, you will need to lodge a complaint with the City of Cape Town's Law Enforcement. Barking/noise complaints are an infringement of the Animal Keeping By-Law. The SPCA has no authority to act in terms of the Animal Keeping By Law. The SPCA only has the authority to act in terms of the Animals Protection Act 71 of 1962, and your complaint falls outside the bounds of our legislated mandate and powers. The City of Cape Town's Law Enforcement division has a dedicated Animal Control Unit that is responsible for dealing with infringements of the Animal Keeping By-Law, which includes the following infringements: • nuisance animals, including barking/noise complaints • aggressive animals • animals attacking people or other animals • owned animals roaming the street and/or posing a nuisance/disturbance and/or threat to the community • restriction to the number of animals permitted on a residential property • breeding of animals and the enforcement of compulsory sterilisation. Please contact Law Enforcement on 021 480 7700 to report the matter. You will be given a reference number by the call centre agent – be sure to keep it safe so that you can follow up on the progress of the investigation. Kindly note that Law Enforcement has the right to seize or impound animals and press charges against owners in terms of the Animal Keeping By-Law. Please advise if you would like a copy of the current Animal Keeping By-Law, and we will gladly forward a copy to you, or you can download a copy by clicking on the following link (click here). Thank you for caring. Kind regards
Captured By:	TEAH MURPHY 2025-08-18 11:32