

INSPECTOR NOTE

Building: GREENFIELDS SECURITY ENCLAVE

Street: 36 LONG ACRE STREET

Suburb: PARKLANDS

Postal Code:

Date: 2025-08-01

Time: 16:24

Inspector: PEACE NOKOLOLO

Type: EMAIL - RECEIVED

Follow-Up Date: 2025-08-01

Comments:

COMPLAINT RECEIVED VIA EMAIL:

From: Olivia Arrow <olivia.arrow1@gmail.com>
Sent: Friday, 01 August 2025 14:14
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Subject: Re: CoGH SPCA: Animal cruelty

Sorry to add but something isn't okay in that house. The woman hid her face and didn't greet us back. Someone else was asleep with a covered face and the man of the house (tenant) opened the door for us and the estate agent and walked away without greeting back.

I'm just telling you this incase is a dangerous household to attend.

All the best

Olivia Arrow

On Fri, 1 Aug 2025, 14:10 Olivia Arrow, <olivia.arrow1@gmail.com> wrote:
Hi

It's 36 Longacre road, Greenfields security enclave, Parklands Tableview.

I went to view the house as it's for sale and I was shocked. I'm not sure what dog abuse looks like because our babies are well fed and sleep indoors but I just know a Great Dane should not be that thin.

I hope you can help

Olivia Arrow

On Fri, 1 Aug 2025, 14:06 Inspectorate – Cape of Good Hope SPCA, <inspectorate@spca-ct.co.za> wrote:

Good day, Olivia

Thank you for contacting the Cape of Good Hope SPCA. We appreciate your care and concern for animals.

Where there is an animal welfare concern and contraventions in terms of the Animals Protection Act 71 of 1962, we will gladly investigate the matter. However, we require a physical location of where the animal can be found (exact address and/or GPS location and/or directions).

Without an exact location, we are unfortunately unable to investigate the matter.

Please provide us with the exact location so we can dispatch an Inspector to investigate the mentioned

concerns.

We look forward to receiving further information from you so we can attend to the matter and assist the animals.

Thank you for caring.

Kind regards
Peace

Inspectorate
Inspectorate Control
T: 0217004158
E: inspectorate@spca-ct.co.za
Cnr First Road and 1st Avenue, Grassy Park, 7941
www.capespca.co.za

Animal Cruelty Must Stop. No Animal Should Suffer.

DISCLAIMER: 1) CONFIDENTIALITY: This email is confidential and contains privileged or copyright information. You may not present this message to another party without consent from the sender. If you are not the intended recipient please notify the sender and delete this email, and be aware that you are bound to confidentiality, may not copy, distribute or use this email. 2) LIABILITY: This email is not a binding agreement and does not conclude an agreement without the express confirmation by the sender's superior or a director of the Company. 3) VIRUSES: The Company does not guarantee this email is free of viruses or defects. 4) SPAM: The Company does not consent to its employees sending unsolicited emails which contravene the law. In the event that you feel this email is such, please notify the Company in order for the appropriate corrective action to be taken. 5) ADVICE: This email is the view/opinion of the sender and must not be construed as advice. Any actions taken on the basis of this email are at the reader's own risk. The sender of this email is expressly required not make any defamatory statements or infringe any copyright or any other legal right and shall be solely responsible for any arising damages or liability.

From: Control Inspector <controlinspector@aacl-ct.co.za>
Sent: Friday, 01 August 2025 12:47
To: olivia.arrow1@gmail.com
Cc: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Subject: RE: Animal cruelty

Good day Olivia

Thank you for reporting animal cruelty.

We're excited to announce a collaborative effort between the Cape of Good Hope SPCA and the Cape Town Animal Anti-Cruelty League (AACL) to optimize animal welfare services in Cape Town. To

maximize our impact and resources, we've designated specific service areas for each organization. This ensures a focused response to animal welfare concerns across the city. Your complaint falls within the designated area assigned to the Cape of Good Hope SPCA and they will investigate your complaint.

Kindly contact the SPCA with your complaint: 021 700 4158/9 or inspectorate@spca-ct.co.za

Also for more information or feedback on the matter your welcome to follow up with your reference number received.

Thank you for your understanding and continued support.

I Have Copied in the Cape of Good Hope SPCA.

Reporting animal cruelty is vital and we revere the community as you are our ears and eyes out there!. We can assure you that your details will be kept strictly confidential.

To report animal cruelty, please contact us on 021 534 6426 during office hours or on 067 863 3969 after hours or send us an email to:- controlinspector@aacl-ct.co.za.

All we need is the address of the cruelty and a brief description and your contact details.

Kind Regards
Roxanne Groenewald
Inspectorate Controller
(021) 534 6426

Confidentiality Notice and Disclaimer:

This message is confidential and is intended solely for the addressee. The information contained herein is subject to legal privilege. If you are not the addressee, you may not use, disseminate, copy or distribute the contents of this message or any attachments thereto. If you have received this message in error, please notify us immediately and delete it and all copies from your system. Whilst all reasonable steps are taken to ensure the accuracy and integrity of information and data transmitted electronically and to preserve the confidentiality thereof, no liability or responsibility whatsoever is accepted if information or data is, for whatever reason, corrupted or does not reach its intended destination.

From: Olivia Arrow [<mailto:olivia.arrow1@gmail.com>]
Sent: Thursday, 31 July 2025 1:24 PM
To: adopte@aacl-ct.co.za
Subject: Animal cruelty

Hi

We went to collect something from someone's house earlier, and I glanced out of the back door. Open but tiny yard, no cover, no kennels with two of the thinnest Great Danes I've ever seen. Like shockingly thin, their ribcages were clearly visible with tiny waists. A breed of dog that should be seen as "Magnificent" reduced to that, slowly walking, scared, with their heads dropped low. They both fitted under a tiny cement outdoor counter to shield from the rain, the counter was less than half a meter wide. I'm not even a dog person but even I would not treat an animal that way. I really don't understand

why people get dogs when they cannot look after them!!! It's raining and piss cold outside, Sophie and Piper are lamming here leka on their blankets watching TV in the lounge and I just can't stop thinking of those Great Danes outside in this ice cold weather.

This was in Tableview. I can't remember the exact address but I can go find it after work if need be

Virus-free.www.avast.com

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).

PEACE NKOLOLO 2025-08-01 16:24

Captured By: