

INSPECTOR NOTE

Building:
Street: 38 7TH AVENUE
Suburb: BOSTON
Postal Code: 7530
Date: 2024-07-19
Time: 14:30
Inspector: MAGDALENE MARSHALL

Type: EMAIL - RECEIVED

Follow-Up Date: 2024-07-20

Comments: New complaint received see email attached for reference:
From: Martia van Niekerk <martia80@gmail.com>
Sent: Friday, July 19, 2024 12:57 PM
To: Society Liaison Unit 6 <liaison6@nspca.co.za>
Cc: info - Cape of Good Hope SPCA <info@capespca.co.za>
Subject: Complaints of neglected dog not appropriately addressed

To whom it may concern

I am a loyal supporter of the SPCA and make a debit order donation every month. I appreciate everything the SPCA does for animals. I realise it is not an easy task in this country and I am truly thankful for the effort of all involved.

However, I have recently been disappointed with the manner in which a certain case has been handled by the Cape of Good Hope SPCA. In September 2023 my sister (E.Meyer) told me about a dog at a house in Boston, Bellville (Cnr of Lincoln and 7th Avenue) who was emaciated. She asked if I could give her the SPCA's details to report the case, and she logged a complaint - Case number INSP189895 (E. Meyer). The dog was inspected and the inspector apparently spoke to the owners who told him that the dog had been sick and that is why he is not in a good condition, but when we asked whether the inspector enquired about veterinary treatment and the diagnoses of the illness, this question could not be answered. The inspector followed up some period later and reported that the dog was found in a better condition. I saw the dog then, and he did not appear to me to be in a better condition.

Shortly after my sister logged the complaint, we found out that a previous complaint had also been laid with regards to the same dog by another concerned neighbour (E. Toerien) in August 2022 - Case Number INSP170639 (E.Toerien). The name of the inspector she mentioned was the same as the inspector who attended to the case again in 2023, but when we spoke to him he had no recollection of visiting the address and the dog before.

Currently it is July 2024, and I would like to log a complaint again regarding the same dog. He is still neglected, malnourished and emaciated. He clearly does not get enough food and it is uncertain whether he has adequate shelter. In my opinion this case has not been addressed adequately previously and I request that it is now dealt with in a much more serious manner. The dog has been in a poor state for 2 years now (that I know of, probably even longer), and yet it seems that the SPCA is not really interested in taking the matter seriously, and to hold the owners responsible for proper care of this poor animal.

Can I please get some urgent feedback regarding this matter.

Thank you very much.

Martia van Niekerk

082 323 9595

MAGDALENE MARSHALL 2023-09-18 10:17

Captured By: