



PET SHOP CHECK LIST

Case Number: **INSP202785**

Date of Inspection: July 3, 2024

Time of Inspection: 13:00

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Birds Haven Pet Shop

Address: 324 Main Rd, Van Der Stel
Somerset West

Name of Owner: Fanie Viljoen

Cellphone Number: (082) 570-0711

Phone Number: (072) 951-9441

Email: info@birdshaven.co.za

Pet shop's Veterinarian name: Deon De Beer

Practice name: CARE

Veterinarian Phone Number: (021) 875-5063

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Ridak Paste

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Members of public	-
2	Fish	Campton	-
3	Fish	Aqua Pet	-
4	Fish	Nembwe	-
5	Rodents	Members of public	-

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	0
Mice	2
Guinea Pigs	0
Hamsters	0
Other	0

Group Structures All together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Good

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Good (No Ammonia Smell)

Draughts No

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? No

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	4

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet	Good & Nutritious
Diet	Good Pellets, Roughage
Frequency of feeding?	Daily
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns noted
How are rodents transported from the shop	Travel boxes
Where are unweaned rodents kept?	Good (with mother)
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

No contraventions observed at the rodent section.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Fish	750

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	None
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish
No contraventions observed at the fish section.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Birds	90	Good
2	Quails	9	Faether loss
3	Finch	1	Lethargic

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie seed	Daily	Good & Nutritious	Yes	
2	Cockatiel seed	Daily	Good & Nutritious	Yes	
3	Sunflower seed	Daily	Good & Nutritious	Yes	
4	Gouliau seed	Daily	Good & Nutritious	Yes	
5	Wild bird seed	Daily	Good & Nutritious	Yes	
6	Mielies	Daily	Good & Nutritious	Yes	

Group Structures Same sizes together, All together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Fair, Bad ***, Excess Faeces ***

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	Yes
Suppliers of birds	Members of public
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	Once every two weeks

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns Poor feathers, Lethargic

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

One of the finches was seen to be lethargic. This was addressed. The bird was isolated and will be provided with treatment.

Nine quails were seen to be experiencing faether loss. This appears to be normal for these animals but the facility will keep them separate.

The majority of the enclosures were seen to be dirty and unhygienic.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

One of the finches was seen to be lethargic. This was addressed. The bird was isolated and will be provided with treatment.

Nine quails were seen to be experiencing faether loss. This appears to be normal for these animals but the facility will keep them separate.

The majority of the enclosures were seen to be dirty and unhygienic.

A warning had been issued (14357) addressing the above concerns.

Was a warning issued? Yes

Warning number 14257

Is a follow up necessary

Yes

Date for follow up

July 5, 2024