

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: The Pet shop
 Address: Lower Lipfstein Road Silvertown
 Name of Owner: Afzaal Hussain Cell: 084 726 7848
 Tel: _____ Fax/Email: _____
 Veterinarian: No Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: No
 Yes No None Seen Separate Room

Rodent control: No
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Other

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: N/A
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters 6

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
 per day per week

Water _____
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
 Clean Dirty Very Dirty Green Algae Soiled

Diet None _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed Daily _____ Do they remove old food? Yes No

Is the diet _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned _____
 Yes (feeding themselves well) Just Weaned Under Age

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe Concerns _____
 Injuries Poor Coat Listless / Runny Eyes / Runny Nose / Diarrhoea

How are rodents transported from the shop Owner transports

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? N/A _____
 No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Shelter provided in outside pens _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Bedding: _____

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day _____ per week

Water _____

Hygiene of water provision _____

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Is the diet _____

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Condition of animals _____

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____

Are the tanks enriched _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns _____

Temperature Suitable _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason _____

Compatibility of Groups _____

How are fish destroyed when necessary _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks
(Aerated for 24 hours or a de-chlorinating product used)? _____

Good Fair Poor Excess Algae Waste Material (Faeces/Debris)
Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy
Good Fair Poor Other
Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)
Good Fair None
Plants Hiding Areas Rocks Gravel Other
Good Fair Poor
Yes No
Yes No
Yes No
Good Fair Poor Very Poor Describe Above
Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C
Daily Not during weekends (unacceptable)
Yes No Appears Acceptable
Yes No
Good Fair Poor Unacceptable

BIRDS

Bird Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____
No Yes Describe Above

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____
No Yes

Suppliers of birds _____

How do staff handle animals _____
Very Well Good Fair Poor Unacceptable

Cleaning routine _____
per day _____ per week

Water _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds _____

Frequency of feed: _____ Do they remove old food: Yes _____ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____
Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns _____
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop _____

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____
per day per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____
Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒ No ☐

Comments:

Owners / Surrendered all hamsters.

Inspector: Levin Date: _____ Time: _____

Follow up due _____

Comments: