

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: THE PET SHOP

Address: LOWER KLIPFONTEIN ROAD SILVERTOWN

Name of Owner: AFZAAL HUSSAIM Cell: 084 726 7848

Tel: _____ Fax/Email: _____

Veterinarian: NO VETERINARIAN Tel: _____

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: NO

Rodent control: NO Yes No None Seen Separate Room

Suppliers of animals: other pet shops Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Do they breed: _____
Yes No Uncertain Single Sex Groups

If breeding, what happens to offspring: N/A
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
Singly Mother & Young Separate Same sizes together All together

Space _____
Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____ Yes No

Ventilation _____ Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____ Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____ No Yes Describe

Do they allow breeding _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____ Yes No Describe Above

Do they allow public to handle the animals _____ Good Fair Poor Unacceptable

Hiding areas _____ Yes No Not Seen

Bedding _____ Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____ Sawdust Straw Newspaper Other

Cleaning routine _____ Yes / No Needs Changing Type: Sawdust/Newspaper/Other
per day per week

Water _____

Hygiene of water provision _____ Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Diet _____ Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed _____ Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes _____ No _____

Is the diet _____

Are the animals fully weaned _____ Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals _____ Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns _____ Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop _____ Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____ Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____ No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____
Singly Only with litter mates Some litters mixed All together

Space _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____
Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature _____
No Yes Describe Above

Shelter provided in outside pens _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding _____
Good Needs Improvement Poor None

How do staff handle animals _____
Yes No Describe Above

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____
Good Fair Poor Unacceptable

Floor construction: _____

Bedding: _____
Wood Concrete Chicken Mesh Weld Mesh Soil Other

Is Bedding Clean & Absorbent: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Cleaning routine _____
Yes No Needs Changing Other
per day _____ per week

Water _____

Hygiene of water provision _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Diet for Puppies _____
Clean Dirty Very Dirty Green Algae Soiled
Kittens _____

Diet for Rabbits _____

Is the diet _____
Quality Pellets Roughage Fresh Vegetables/Fruit Other

Frequency of feed _____
Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned? _____
Do they remove old food? Yes _____ No _____

Condition of animals _____
Yes (feeding themselves well) Just Weaned Not Weaned

Describe Concerns _____
Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____
 Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____
 Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____
 Good Fair Poor Other

Do the tanks have filtration _____
 Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____
 Good Fair None

Are the tanks enriched _____

Are the tanks overstocked _____
 Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____
 Good Fair Poor

Do tanks have covers _____
 Yes No

Water at proper level (should be small gap between top of water and cover) _____
 Yes No

Condition of animals _____
 Yes No

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

Temperature Suitable _____
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____
 Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____
 Yes No Appears Acceptable

How do staff handle animals _____
 Yes No

Any dead fish observed: Describe Reason _____
 Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____
 Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____
 Describe

Is the chlorine removed from tap water before adding to tanks _____
 In strong plastic bags pumped with pure oxygen

(Aerated for 24 hours or a de-chlorinating product used)? _____
 Yes No

BIRDSBird Numbers & Breeds 9 Budgies / LOVEBIRDS 3 / 2 Pigeons / 2 KAKARIKI

Group structures _____

Compatibility of Groups _____

Singly In small groups Large Groups Same species Mixed Species

Space _____

Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____

Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____

Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____

No Yes Describe Above

Temperature _____

No Yes Describe Above

Shelter provided in outside pens _____

Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space _____

Good Needs Improvement Poor None

Good (all can rest on perches at same time)

Fair

Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds OTHER PET SHOPS

No Yes

How do staff handle animals _____

Cleaning routine _____

Very Well Good Fair Poor Unacceptable
per day 3 TIMES per week

Water _____

Hygiene of water provision _____

Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None AvailableDiet for Birds Budgie seedsClean Dirty Very Dirty Green Algae SoiledFrequency of feed: ONCE A DAYDo they remove old food: Yes YES No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned _____

Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals _____

Yes (feeding themselves well) Just weaned Under-ageDescribe Concerns FEATHER LOSS ON KAKARIKI / SCALY MILES ON BUDGIE BECKS

Good Fair Poor Very Poor

Describe Above

How are birds transported from the shop _____

Injuries/ Poor Feather Condition Feather Loss Listless /Runny or Swollen Eyes/NoseIN A BOX

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Aggression Describe Above
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____
Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____
No Yes Describe Above

How do staff handle animals _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____
Yes No

Are tank covers secure to prevent escape _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____
Yes No

Bedding _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is bedding clean & absorbent _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____
Yes No Needs Changing Other
per day per week

Heating _____

Safety of heat source _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps

Hygiene of water provision _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____
Clean Dirty Filthy Green Algae Soiled

Source of prey _____
Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____
Bought dead (from where) Killed on site (describe method) Other

Condition of animals _____
Do they remove old food? Yes _____ No _____

Describe concerns _____
Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____
Singly / In small groups / Large Groups / Same species / Mixed Species

Space _____
Good (No aggression/anxiety) / Aggression/Fighting / Describe Above
Good (Stretch/move normally) / Acceptable (stretch out/turn normally) / Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Hygiene of cages _____
Good / Fair (some repairs needed) / Poor (harmful features)

Are Tarantulas protected from bright lights/full sun which will dry them out _____
Good / Fair / Bad / Old/Soiled Food / Mould

Temperature Suitable _____
No / Yes / Describe Above

How do staff handle animal _____
Note: Tropical species need more humidity than desert animals

Do they allow public to handle the animals _____
Good / Fair / Poor / Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision _____
Yes / No / Not Seen

Security/safety _____

Are tank covers secure to prevent escape _____
Door Latch/ Door Lock

Enrichment/Hiding Area _____
Yes / No

Substrate _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is substrate Clean & Absorbent _____

Cleaning routine _____
Yes / No / Needs Changing / Other
per day / per week

Heating _____

Safety of Heat Source _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps / One side of tank / Over entire tank

Hygiene of water provision: _____
Non-tip Bowl / Deep Wide Bowl / Shallow Bowl / Gel Balls / None Available

Diet for Animals _____
Clean / Dirty / Filthy / Green Algae / Soiled

Source of Food _____
Live Prey / Dead insects / Food flakes / Describe Above

Frequency of feed _____
Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____
Good / Fair / Poor / Very Poor / Describe Above

How are animals transported from the shop: _____
Injuries/ Limbs missing/upside down / Describe Other

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒No ☐Comments:

UPON MY FOLLOW-UP INSPECTION I OBSERVED THERE IS NO MORE ANIMALS IN THE SHOP. THE OWNER HAS NO KNOWLEDGE ON KEEPING ANIMALS SO HE DECIDED TO CLOSE THE PET SHOP.

Inspector: LowanDate: 14/09/2023Time: 10:55

Follow up due

CASE CLOSED NFAComments: