

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Pet n Pal

Address: 171 Voortrekker Road Belmont Park

Name of Owner: Hehal Mohamed Cell: _____

Tel: 0219871827

Fax/Email: _____

Veterinarian: N/A

Tel: _____

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: N/A
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

What treatment do Kittens get: N/A
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

Quarantine Cages Provided: _____

Rodent control: N/A ☒ Yes ☐ No ☐ None Seen ☐ Separate Room

Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Breeders

Do they breed: No

Yes / No / Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: N/A

Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 0 Mice 0 Guinea Pigs 5 Hamsters 0

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle the animals _____

Hiding areas _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet _____

Frequency of feed _____

Is the diet _____

Are the animals fully weaned _____

Condition of animals _____

Describe Concerns _____

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____

How are rodents killed (as reptile food)? _____

Singly Mother & Young Separate Same sizes together All together
Good (Play & Positive Interaction) Fighting Bullying Describe Above
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small
Good Fair (some repairs needed) Poor (harmful features)
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell) Old/Soiled Food
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell) Describe
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)
 Yes No Describe Above
Good Fair Poor Unacceptable
 Yes No Not Seen
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other
 Sawdust Straw Newspaper Other
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
Once per day _____ per week
Non-tip Bowl Bowl too small Bowl too deep to reach water None available
Clean Dirty Very Dirty Green Algae Soiled
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)
daily Do they remove old food? Yes ✓ No _____
Good & Nutritious Poor Not Fresh Not enough Other comments
Yes (feeding themselves well) Just Weaned Under Age
 Good Fair Poor Very Poor Describe Above
Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea
N/A
N/A Good (with mother) Unacceptable (Plastic container/cage/box)
 No (Good) Yes (Unacceptable)
 CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: N/A

Kitten Numbers: N/A Rabbit Numbers: 4

Group structures _____
 Singly Only with litter mates Some litters mixed All together

Compatibility of Groups _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts _____
No Yes Describe Above

Temperature _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens N/A
Good Needs Improvement. Poor None

Do they allow breeding _____
 Yes No Describe Above

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults No Children (Age) N/A Under supervision _____

Floor construction: _____
Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____
Yes No Needs Changing Other

Cleaning routine once per day _____ per week

Water _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____
Clear Dirty Very Dirty Green Algae Soiled

Diet for Puppies N/A Kittens N/A

Diet for Rabbits _____
Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed Daily Do they remove old food? Yes ✓ No _____

Are the animals fully weaned? _____
Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____
Good Fair Poor Very Poor

Describe Concerns N/A
 Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____

Is equipment (nets/heaters) in good repair _____

Do the tanks have efficient aeration _____

Do the tanks have filtration _____

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No _____

Are the tanks enriched _____

Are the tanks overstocked _____

Are lights turned off at night for fish to rest _____

Do tanks have covers _____

Water at proper level (should be small gap between top of water and cover) _____

Condition of animals _____

Describe Concerns _____

Temperature Suitable Yes _____

How often are the fish fed: _____

Is enough species specific food given _____

In the event of a power failure is the pet shop owner / attendant informed: _____

How do staff handle animals _____

Any dead fish observed: Describe Reason No _____

Compatibility of Groups _____

How are fish destroyed when necessary N/A _____

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A _____

How do the buyers transport the fish from the shop _____

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? _____

BIRDS

Bird Numbers & Breeds ± 70

Group structures Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No Yes Describe Above

Are birds left in full sun No Yes Describe Above

Temperature Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens N/A Good Needs Improvement Poor None

Adequate perch space Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No Yes

Suppliers of birds Breeders No Yes

How do staff handle animals Very Well Good Fair Poor Unacceptable

Cleaning routine once per day per week

Water Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Bird seeds

Frequency of feed: on daily Do they remove old food: Yes ☒ No ☐

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns Injuries Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Carrier

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression Describe Above

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____

No Yes Describe Above

Temperature Suitable _____

Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____

Yes No

Security/safety _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____

No bare lamps

Water _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____

Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____

Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes ☒ No ☐

Comments:

* Veterinarian concerns were found regarding the birds.

* Overcrowding was seen regarding the birds
* Dirty cages were seen regarding the chickens
* Birds don't have environmental enrichment.
* Ventilation was not enough.

Inspector: WJDate: 30/06/23 Time: 14:30Follow up due 03/07/23

Comments: