



PET SHOP CHECK LIST

Case Number: **INSP188970**

Date of Inspection: October 3, 2023

Time of Inspection: 10:30

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Pen n Pal, Steenberg

Address: 1B Shoprite Mall, Military Rd,
Steenberg

Name of Owner: Helal Ahmed

Cellphone Number: (084) 041-2655

Email: staff@doesnotknow.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: No

What Rodent control does the shop use? Do not have a problem with rodents

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? **Yes**

Numbers of live fish

	Breed	Numbers
1	Guppies	21
2	Goldfish	26
3	Koi	14
4	Silver dollar	1
5	Malawi	4

Hygiene of tanks **Good**

Is water clean **Clear (see fish clearly)**

Is equipment (nets/heaters) in good repair **Good**

Do the tanks have efficient aeration **Fair (some bubbles)**

Do the tanks have filtration **Good**

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen **Yes**

Are the tanks enriched **Plants, Gravel**

Are the tanks overstocked **Good**

Are lights turned off at night for fish to rest **Yes**

Do tanks have covers **Yes**

Water at proper level (should be small gap between top of water and cover) **Yes**

Condition of animals **Fair**

Describe Concerns **No concerns observed**

Temperature Suitable - Goldfish 10°C – 22°C **Yes**

Temperature Suitable - Tropical fish 23°C- 27°C **Yes**

How often are the fish fed: **Daily**

Is enough species specific food given **Appears Acceptable**

In the event of a power failure is the pet shop owner / attendant informed: **Yes**

How do staff handle animals **Fair**

Any dead fish observed: Describe Reason	Yes, staff does not know
Compatibility of Groups	Good
How are fish destroyed when necessary	Self medicates, tries until the fish dies.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	One fish was seen to be dead.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	16	
2	Finches	5	

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie mix	Daily	Good & Nutritious	Yes	

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Good
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable

Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	As per previous inspection
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns observed
How are birds transported from the shop	In boxes

Please describe any concerns relating to Birds

The ringneck parakeet we expressed concerns over upon previous inspection had been sold. They took down the address of the person that bought the bird. Claudine - 079 844 6139
Her address is 33 Bentley Crescent, beacon Valley

REPTILES

Are there reptiles?	Not sold
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SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?	Not sold
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Was a warning issued?	No
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General comments

The ringneck parakeet we expressed concerns over upon previous inspection had been sold. They took down the address of the person that bought the bird. Claudine - 079 844 6139
Her address is 33 Bentley Crescent, Beaconsfield

One of the fish was seen to be dead in the one tank.

Is a follow up necessary

No