

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces **Old/Soiled Food**

Name of Pet Shop: Amazon Pets
 Address: 34^B Concord Pl, Street, Lenasia
 Name of Owner: Haashim & Hussein Cell: 072 656 3612
 Tel: 082 869 3198 Fax/Email: 011 852 2938
 Veterinarian: Dr Blanden Tel: 071 858 5806

GENERAL

What happens to sick animals: Self medicate New owners must treat Taken to vet

What happens to animals after hours: Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: No Yes No None Seen Separate Room

Rodent control: Open Poison Stations Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Various Sources

Do they breed: Uncertain Yes / No Single Sex Groups

If breeding, what happens to offspring: Parent Reared Hand-Reared Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice 28 Guinea Pigs 21 Hamsters 3

Group structures _____
 _____ Singly _____ Mother & Young Separate _____ Same sizes together _____ All together

Compatibility of Groups _____
 _____ Good (Play & Positive Interaction) _____ Fighting _____ Bullying _____ Describe Above

Space _____
 _____ Good (Play & move normally) _____ Acceptable (stretch out, stand normally & turn) _____ Cramped/Too small

Cage Maintenance _____
 _____ Good _____ Fair (some repairs needed) _____ Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 _____ Yes _____ No

Hygiene of cages _____
 _____ Good _____ Fair _____ Bad _____ Excess Faeces _____ Old/Soiled Food

Ventilation _____
 _____ Good (No Ammonia Smell) _____ Fair _____ Poor (Ammonia Smell)

Draughts _____
 _____ No _____ Yes _____ Describe

Temperature _____
 _____ Too Hot (Panting etc) _____ Too Cold (Curled up/shivering) _____ Comfortable (20°C- 24°C)

Do they allow breeding _____
 _____ Yes _____ No _____ Describe Above

How do staff handle animals _____
 _____ Good _____ Fair _____ Poor _____ Unacceptable

Do they allow public to handle the animals _____
 _____ Yes _____ No _____ Not Seen

Hiding areas _____
 _____ Good (Box/Plastic Container) _____ Fair (not enough) _____ Unacceptable (None) _____ Other

Bedding _____
 _____ Sawdust _____ Straw _____ Newspaper _____ Other

Is bedding clean & absorbent _____
 _____ Yes / No _____ Needs Changing _____ Type: Sawdust/Newspaper/Other

Cleaning routine _____ Daily, as needed _____ per day _____ as required _____ per week

Water _____
 _____ Non-tip Bowl _____ Bowl too small _____ Bowl too deep to reach water _____ None available

Hygiene of water provision _____
 _____ Clean _____ Dirty _____ Very Dirty _____ Green Algae _____ Soiled

Diet _____
 _____ Good Pellets _____ Roughage _____ Fresh Vegetables/Fruit _____ Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed _____ Daily _____ Do they remove old food? Yes _____ No _____

Is the diet _____
 _____ Good & Nutritious _____ Poor _____ Not Fresh _____ Not enough _____ Other comments

Are the animals fully weaned _____
 _____ Yes (feeding themselves well) _____ Just Weaned _____ Under Age

Condition of animals _____
 _____ Good _____ Fair _____ Poor _____ Very Poor _____ Describe Above

Describe Concerns _____ Mice being fed to snakes _____
 _____ Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

How are rodents transported from the shop _____
 _____ Boxes / cages

Where are unweaned rodents kept _____
 _____ Good (with mother) _____ Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? _____
 _____ No (Good) _____ Yes (Unacceptable)

How are rodents killed (as reptile food)? _____
 _____ Not performed _____ CO2 (Acceptable) _____ Hitting on Head/live freezing _____ Describe

PUPPIES, KITTENS & RABBITSPuppy Numbers & Breeds: N/AKitten Numbers: 6 Rabbit Numbers: 6Group structures Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups Good (Play & Positive Interaction) Mixed Sizes Bullying Describe AboveSpace Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallCage Maintenance Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages Good Fair Unacceptable Excess Faeces Old/Soiled FoodVentilation Good (Fresh & Clean) No (Stuffy & Smelly) Describe AboveDraughts No Yes Describe AboveTemperature Too Hot (Panting etc) Too Cold (Curled up/shivering) ComfortableShelter provided in outside pens N/A Good Needs Improvement Poor NoneDo they allow breeding No Yes Describe AboveHow do staff handle animals Good Fair Poor UnacceptableDo they allow public to handle animals: Adults NO Children (Age) NO Under supervisionFloor construction: Wood Concrete Chicken Mesh Weld Mesh Soil OtherBedding: Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: Yes No Needs Changing OtherCleaning routine Twice per day per weekWater Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision Clean Dirty Very Dirty Green Algae SoiledDiet for Puppies pellets & soft food Kittens pelletsDiet for Rabbits Quality Pellets Roughage Fresh Vegetables/Fruit OtherIs the diet DAILY Good & Nutritious Poor Not Fresh Not Enough OtherFrequency of feed DAILY Do they remove old food? Yes NoAre the animals fully weaned? Yes (feeding themselves well) Just Weaned Not WeanedCondition of animals ACCEPTABLE Good Fair Poor Very PoorDescribe Concerns NONE Injuries/Poor Coat/Istless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____
☒ Good ☐ Fair ☐ Poor ☐ Excess Algae ☐ Waste Material (Faeces/Debris)

Is water clean _____
☒ Clear (see fish clearly) ☐ Quite Clear ☐ Smelly ☐ Foamy (on surface) ☐ Cloudy

Is equipment (nets/heaters) in good repair _____
☒ Good ☐ Fair ☐ Poor ☐ Other

Do the tanks have efficient aeration _____
☒ Good (Bubbles) ☐ Fair (some bubbles) ☐ Unacceptable (No bubbles)

Do the tanks have filtration _____
☒ Good ☒ Fair ☐ None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched _____
☒ Plants ☐ Hiding Areas ☐ Rocks ☐ Gravel ☐ Other

Are the tanks overstocked _____
☒ Good ☐ Fair ☐ Poor

Are lights turned off at night for fish to rest _____
☒ Yes ☐ No

Do tanks have covers _____
☒ Yes ☐ No

Water at proper level (should be small gap between top of water and cover) _____
☒ Yes ☐ No

Condition of animals ACCEPTABLE
☐ Good ☐ Fair ☐ Poor ☐ Very Poor ☐ Describe Above

Describe Concerns none
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable yes
 Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

How often are the fish fed: _____
☒ Daily ☐ Not during weekends (unacceptable)

Is enough species specific food given _____
☐ Yes ☐ No ☒ Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____
☒ Yes ☐ No

How do staff handle animals NOT SEEN
☐ Good ☐ Fair ☐ Poor ☐ Unacceptable

Any dead fish observed: Describe Reason NO

Compatibility of Groups _____
☒ Good ☐ Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary NOT SEEN

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

Describe

How do the buyers transport the fish from the shop _____
 In strong plastic bags pumped with pure oxygenIs the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____Yes ☐ No ☐

BIRDS

Bird Numbers & Breeds VARIOUS

Group structures Single In small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No Yes Describe Above

Are birds left in full sun No Yes Describe Above

Temperature Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens YES Good Needs Improvement Poor None

Adequate perch space Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No Yes

Suppliers of birds VARIOUS

How do staff handle animals Very Well Good Fair Poor Unacceptable

Cleaning routine DAILY per day per week

Water Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds DIE SPARK

Frequency of feed: DAILY Do they remove old food: Yes No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals ACCEPTABLE Good Fair Poor Very Poor Describe Above

Describe Concerns NONE

Note: Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop NOT SEEN

REPTILES

Reptile Numbers & Breeds 4

Group structures Singly in small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression/anxiety) Aggression Describe Above

Space Acceptable stretch out, turn normally Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun No Yes Describe Above

Temperature Suitable YES
 Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals ACCEPTABLE Good Fair Poor Unacceptable

Do they allow public to handle the animals n Yes No Not Seen

Handled by: Adults n/a Children (Age) n/a Only under supervision n/a

Venomous snakes: Are staff trained to handle none Yes No

Security/safety Double Door Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape Yes No

Enrichment/Hiding Area Logs / Wood Box / Pipes / Tunnels / Describe Other

Bedding Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent YES No Needs Changing Other

Cleaning routine once per day per week

Heating Heat Lamp Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source No bare lamps

Water Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision Clean Dirty Filthy Green Algae Soiled

Diet for reptiles Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey Bought dead (from where) Killed on site (describe method) Other

Frequency of feed BREED SPECIFIC Do they remove old food? Yes Yes No No

Condition of animals ACCEPTABLE Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns LIVE FEEDING Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop NO SEEN

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SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
Singly In small groups Large Groups Same species Mixed SpeciesCompatibility of Groups _____
Good (No aggression/anxiety) Aggression/Fighting Describe AboveSpace _____
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages _____
Good Fair Bad Old/Soiled Food MouldAre Tarantulas protected from bright lights/full sun which will dry them out _____
No Yes Describe AboveTemperature Suitable _____
Note: Tropical species need more humidity than desert animalsHow do staff handle animal _____
Good Fair Poor UnacceptableDo they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
Door Latch/ Door LockAre tank covers secure to prevent escape _____
Yes NoEnrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing OtherCleaning routine _____
per day per weekHeating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / NoneSafety of Heat Source _____
No bare lamps One side of tank Over entire tankWater _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None AvailableHygiene of water provision: _____
Clean Dirty Filthy Green Algae SoiledDiet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe AboveDescribe concerns _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

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ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes_

No

Comments:

Inspector: Robert J. Spivey

Date: 28/04/2026 Time: 11:00

Time: 11:45

Follow up due

Comments:

During my time of inspection snakes were fed live (pups) mouse, photo & video were taken on site and animal cruelty charges will be laid against the owner of the petshop.