

ADOPTION CHECKLIST

- ☒ Admission Form
- ☒ Application for adoption
- ☒ Pre-home Inspection Report
- ☒ Adoption contract
- ☒ Copy of Identity Document or Driver's License
- ☒ Proof of Residence
- ☒ Letter from Body Corporate
- ☒ Sterilization Contract and Date of sterilization Contract
- ☒ Copy of Vaccination Record/ Certificate
- ☒ Microchip
- ☒ Microchip Registration- chip number

ADMISSION NO:

MBY 4379

CONTRACT NO:

MA 00098T

Adoptee INFO:

Name & Surname Rudi Botma

Contact INFO: 076 440 7410



Completed by: [Signature]

Date: 06/01/25

Manager: [Signature]

Date: 06/01/25

FUTURE POST HOME INSPECTION (every 6 Months)	
Date of Inspection	Date of Inspection

This checklist must be completed and attached to the front of every adoption that has been processes.
All documents relating to a single adoption must be kept together in a single bundle, in order of checklist.

ADMISSION, ASSESSMENT AND HISTORY RECORD



Garden Route

KENNEL No. <u>CB4 C3</u>				ADMISSION No. <u>MBY4379</u>		
Stray	☒ Surrender	Abandoned	Returned	Impounded	Confiscated	Request for euthanasia
Date in	<u>04/11/24</u>		Time in	<u>12:17</u>	Date for release	

IDENTIFICATION & LOST AND FOUND			Lost & Found checked	☒ Yes ☐ No	Lost & Found Date checked	<u>04/11/24</u>
Microchip/Collar or ID tag found	☒ Yes ☐ No	Date scanned or checked	<u>04/11/24</u>	Microchip or ID Tag number		

DESCRIPTION & HISTORY	Dog	☒ Cat	Other species (Specify)		
	Breed	<u>DSH</u>		Colour and Markings	<u>Ginger</u>
	Condition	<u>Fair</u>		Sex	<u>♀</u>
	Temperament	<u>Good</u>		Sterilisation details	<u>NO</u>
	Coat <u>Short</u>	Tail <u>long</u>	Teeth Condition <u>Good</u>	Ears <u>UP</u>	Size <u>Small</u>
	Area found / collected from <u>Civic Park</u>				Date <u>04/11/24</u>
	Reason for surrender <u>Can not afford them</u>				

ASSESSMENT	GOOD WITH:		Yes	No
	Children			
	Cats			
	Other Dogs			
	Livestock/Other			
	DO THEY:	Yes	No	
	Jump Fences			
	Run Away			
	COMMENTS:			

Surrendered by	☒ Name	<u>Shanté Titus</u>
Found by		
Residential Address	<u>8 Beachcraft Highway Park</u>	
Postal Address	<u>N/A</u>	
Tel (H)	<u>N/A</u>	Tel (W) <u>N/A</u>
Cell	<u>0783564688</u>	
Email	<u>N/A</u>	
Donation R	<u>N/A</u>	Cash Card EFT (Receipt No.) <u>N/A</u>

PLEASE INSIST ON A RECEIPT

Confiscated: OB No: N/A Case No: N/A Inspector: Bho

STATEMENT OF SURRENDER

I do hereby certify that I DO / DO NOT own the animal/s described above, that IT IS / IT IS NOT a stray and I DO / DO NOT know where it comes from. I also freely surrender all interest, if any, therein to the SPCA, and I request that the animal be dealt with as deemed advisable in the discretion of the SPCA. It is expressly agreed that neither the SPCA nor its officers and employees will incur any obligation to me on account of such disposition of said animal/s. I confirm that I am over the age of eighteen (18) years of age. Also see "Conditions on reversed side."

Hiermee verklaar ek dat ek dier/e hierbo beskryf BESIT NIE BESIT NIE, dat dit 'n RONDLOPER / NIE RONDLOPER NIE is, en dat ek WEE NIE WEET waar dit vandaan kom nie. Ek doen ook vrywillig afstand van alle belange daarin, indien enige, ten gunste van die DBV en ek versoek dat die dier hanteer word soos wat die DBV goed ag. Daar word uitdrukk ooreengekom dat nog die DBV nog sy amptenare, en werknemers enige verpligtinge het, teenoor my ten opsigte van die hantering van die dier/e. Ek bevestig dat ek bo die ouderdom van agtien (18) jaar is. Sien ook die "Voorwaardes" op die agterblad.

Signature <u>Refer to MBY4160</u>	Witness for Society <u>[Signature]</u>
FOR OFFICE USE: PENDING ADOPTION	Details of second Applicant
Details of first Applicant	Details of third Applicant

Claimed ☐ Adopted ☐ Euthanased ☐ Died ☐ Other ☐ On Date: _____



MOSSEL BAY MUNICIPALITY
MOSSELBAAI MUNISIPALITEIT
UMASIPALA WASEMOSSELBAYI

VAT REG. NO.
Name:
BOTMA R & Y
Street Address:
14 WALVISSTRAAT BOGGOMSBAAI
TAX INVOICE MONTHLY ACCOUNT

ACCOUNT NUMBER: 91-000366-006-1

DATE OF ACCOUNT: 23/12/2024

LAST RECEIPT DATE: 22/12/2024

PREPAID METER NUMBER: 07603611968

SERVICE DEPOSIT: 2040.00 ERF NUMBER: 366000 TOTAL VALUATION: 2125000 WARD No: 11

DATE	DETAILS	AMOUNT
	B/F BALANCE	2171.90
21/12/2024	0760361196ELECTRICITY	451.54*
	BASIC	392.65
	VAT/BTW	58.89
21/12/2024	AMR1206198WATER 30/10/2024-05/12/2024	521.85*
	380 - 408 (28 K1 36 Days)	
	BASIC	237.63
	07/24 7.10 8 0.000 - 0.00	
	16.57 8 9.737 - 161.35	
	4.33 2 12.658 - 54.81	
	VAT/BTW	58.06
21/12/2024	405011 SEWERAGE	335.43*
21/12/2024	300011 REFUSE	288.64*
21/12/2024	RATES INSTALLMENT	684.50
	RECEIPTS	2171.00-
	Balance Carried Forward	0.86-
	VAT ON *** ITEMS: 209.78 ACB TOT: 0.00	

CREDIT	60 DAYS	30 DAYS	CURRENT	
0.00	0.00	0.00	2283.96	2293.00

PAYMENT MUST BE MADE ON OR BEFORE DUE DATE	DUE DATE	AMOUNT DUE
	15/01/2025	2293.00

page 1 of 1

VAT No. / BTW Nr. 4830118370

✉ 101 Marsh Street
Private Bag X 29
MOSSEL BAY
6500
☎ (044) 606 5000
(044) 606 5062
✉ admin@mosselbay.gov.za
www.mosselbay.gov.za

Payment Details / Betalings Besonderhede

Standard Bank PREDEFINED BENEFICIARY.
MOSSEL BAY MUNICIPALITY
REF NO. 910003660061

EasyPay >>>>915269100036600619

pay@ 11379 910003660061

Message / Boodskap

Standard Bank is now the Primary banker for the
MOSSEL BAY MUNICIPALITY.

Municipal customers, service providers, members
of the public and various stakeholders are therefore
informed of the new banking partner for the
MOSSEL BAY MUNICIPALITY.

The municipality has been added as a predefined
beneficiary on the Bank Directory.

Van en skuur af.



BOTMA R & Y
WALVISSTRAAT 14
BOGGOMSBAAI
MOSSELBAY
6500



Fold and tear on perforation.

IF UNDELIVERED PLEASE RETURN TO: Private Bag X 29, Mossel Bay, 6500



REPUBLIC OF SOUTH AFRICA
NATIONAL IDENTITY CARD

Surname:
BOTMA

Names:
RUDI

Sex:
M

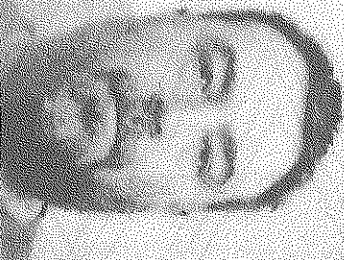
Nationality:
RSA

Identity Number:
7707075063084

Date of Birth:
07 JUL 1977

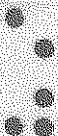
Country of Birth:
RSA

Status:
CITIZEN



Signature

ID





Ginger 4379

FATA

MA00098T

**APPLICATION TO ADOPT AN ANIMAL**

PLEASE NOTE: We retain the right to decline this application

*The following documents to be attached: - ID, proof of residence, proof that pets are allowed.*NAME - Prof/Dr/Mr/Mrs/Ms (including initials): Mr Rudi BotmaHOME ADDRESS: 14 Walvis StBaggamsoai / 6504 ID NO.: 770707075063 084

POSTAL ADDRESS: _____

TEL NO (H): _____ (B): _____

CELL NO: 076 440 7410 FAX NO: _____E-MAIL: rudibotma77@gmail.comAddress where animal will be kept: 14 Walvis st, Baggamsoai, 6504Reason for wanting an animal: Children /Occupation: Self EmployedDo you own or rent your property: Own Do you have consent from owner / Body Corporate? Yes

Are you a student with consent to keep pets? _____ YES/NO

Reason for wanting an animal: _____

Is the animal for yourself? _____ YES/NO

Is the animal a replacement for a pet which has died from: Distemper/Parvovirus/Snuffles/Cat Flu/Biliary YES/NO
What breed of dog or cat are you interested in? _____Can you afford private veterinary fees? Yes Who is your vet? MosselboaiHow many animals live on your property DOGS 1 CATS - OTHER -What are the sexes of your animals? DOGS: Male X Female - CATS: Male - Female -Are all your animals sterilised? Give details YesHow many dogs and cats have you owned over the past 3 years? DOGS 2 CATS - OTHER -Which animals do you still have, and what happened to the others? Jack-RusselIs your property fenced and has a proper gate? No Will you chain/cage an animal? No

Full description of the fencing and gate: _____ Height: _____

What shelter is provided: OUTDOORS _____ KENNEL X Indoor OTHER _____Have you previously had pets from an SPCA? No Are there children under the 10 years in your household? NoPre Home Inspection Fee: R100.00 Receipt No.: MBY 5462**Declaration:** The above information is true and correct

I confirm that I have never been convicted nor charged with cruelty or neglect of any animal.

SIGNATURE OF APPLICANT

Date of application

24/12/21

MA 00098T



992003000486748

ADMISSION NO

MBY 4379

PRE AND POST HOME INSPECTION FORM DOMESTIC ANIMALS

PASSED: ☒ YES / ☐ NO

DATE UNDERTAKEN: 31-12-24

TIME: 11:30

NAME OF APPLICANT: Rudi Bothma

ADDRESS: 14 Walvis Str. Boggomsbaai

HOME TEL No: CELL No: 076 440-7410

ANIMAL(S) ADOPTING: 2 kittens

SEX: ♂ + ♀ AGE: ± 2 months

PRE-HOME INSPECTION:

PROPERTY DESCRIPTION			
Type and height of fence:		Suitability of fence (i.e. small pets can't escape):	
Suitable shelter? (i.e. Kennel in protected area)	YES ☒ / NO ☐	Any sign of Chain/Runner?	YES ☐ / NO ☒
Is the front yard separated from the back?	YES ☐ / NO ☒	If yes, what partitioning?	None
Any hazards? (pool, rubble, razor wire, etc)	YES ☐ / NO ☒	Specify:	
Does applicant live at the address?	YES ☒ / NO ☐	How many animals are on the property? /	

DESCRIPTION OF ANIMALS ON PROPERTY					
	1	2	3	4	5
BREED	2 breeds				
CONDITION	Good				
WELFARE (good?)	Good				
SEX & AGE	♂ / 11.6y	/	/	/	/
STERILISED	YES ☒ / NO ☐	YES ☐ / NO ☐	YES ☐ / NO ☐	YES ☐ / NO ☐	YES ☐ / NO ☐

OTHER INFORMATION / COMMENTS
Great Home

PROPERTY APPROVED FOR THE FOLLOWING ANIMALS:

- ☒ CATS
 ☐ SMALL DOGS
☐ MEDIUM DOGS
 ☐ LARGE DOGS

INSPECTED BY: SPCA: SIGNATURE:

POST HOME INSPECTIONS

DATE	RESULT	REMARK	BY WHOM

DIAGRAM OF PROPERTY ON REVERSE OF THIS PAGE

I WAS VACCINATED ON

DATE	VACCINE AND BATCH NO.	VET SIGNATURE
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	
	 MSD Animal Health	

Female



NEXT VACCINATION DUE

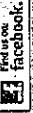
[illegible]MSD
Animal Health

Quantel

Exitel plus

Exitel Plus XL

LECTURE



facebook.com/Bravecto.SouthAfrica



STERILISATION CONTRACT

PLEASE READ CAREFULLY - THIS IS A LEGAL DOCUMENT

CONTRACT No. MA 00098T

DATE: _____

between

Mosselbay

SPCA

and

Name Rudi BotmaAddress 14 Walvis street BoggomsbaaiTelephone Numbers (H) 0764407410

(B)

to have spayed / neutered / vasectomised (delete whichever is not applicable):

Animal's Name

Sex

Female

Age

± 10 weeks

Description

Orange OSH

On (due date)

Adoption Form No.

MA 00098T

on the understanding that you will arrange to have this done at the

MosselbaySPCA

Veterinary Hospital

1. Should the animal be taken to another Veterinary Hospital or Clinic for this surgical procedure without the written authorisation of this Society, the owner will be responsible for the payment of any fees incurred.
2. If the animal is not sterilised on the due date mentioned above, the Society reserves the right to **confiscate** the animal and **NO MONEY WILL BE REFUNDED**. The owner agrees that a member of the SPCA's staff may enter upon the premises in order to remove and/or inspect the animal.
3. This animal cannot be passed on to a new owner. The original sterilisation contract will be cancelled and a new one issued in the new owner's name free of charge.
4. In the event of the animal's death, proof must be submitted to the Society within seven (7) days.
5. The owner undertakes to bring the section 1 above to the attention of the Veterinary Practitioner who may, or will be, consulted by the owner.

I have read and fully understand the conditions above, which I accept unconditionally.

Signature of new Owner: _____

For SPCA: _____

CONFIRMATION OF STERILISATION:

Vet: _____

Signed: _____

Date: _____

ADMISSION No.
TOELATINGSNR.

MBY 4379



ADOPTION CONTRACT

Garden Route

MA 00098T

DOG / CAT	Breed	Male/Female
Microchip and or ID		

992003000486748

This animal has been given to you in the firm and confident belief that it will receive a good home with responsible and loving care. Ownership of an animal yields much pleasure and satisfaction. It also has its obligations and responsibilities. The fact that the animal has been in our care usually indicates that someone has, in the past, failed to recognise these responsibilities.

- I do hereby confirm and undertake that:
- I am over eighteen (18) years of age.
- All family members agree to the adoption and will abide by the conditions in the contract.
- I will not part with possession of the animal except to return it to the SPCA if for any reason I am unable to keep it. In the event that I fail to do so, I agree that I will be liable to pay to the SPCA all costs which they may incur in obtaining confirmation that the animal has been homed to a suitable person, with suitable promises. In the event that this is not the case, I also agree that I will be liable for all costs which the SPCA may incur, including all legal costs on an attorney and client scale, in recovering possession of the animal.
- I will give the animal a fair chance to adjust to its new home.
- I understand that donations are not refundable or transferable.
- I will feed and house the animal to the Society's satisfaction.
- I will not chain or cage the animal, and understand that if it is found chained or caged, it will be removed from my care immediately.
- I can afford the services of a private veterinary practitioner.
- I will ensure that vaccinations are kept up to date and in the case of injury or illness professional veterinary treatment will be provided.
- I understand that in case of illness (not injury) occurring within the first seven (7) days of adoption, I may bring the animal to the Society to be attended to by its veterinarian (at the discretion of the Society) at no charge to myself.
- I will ensure that the animal is sterilised as stipulated by the Society.
- I undertake to ensure that the animal has identification at all times, either in form of a microchip or a collar and tag - only elasticated or quick release collars may be used for cats.
- My property is adequately enclosed and at no time shall I knowingly allow my dog to roam the streets.
- I will notify the Society within forty-eight (48) hours should the animal die or go missing.
- I know and understand the "By-Laws pertaining to animals" of the Municipality in which I reside.
- I will permit an authorised officer of Society to visit my premises from time to time, to be assured that the animal is being treated in accordance with this Policy, and I will allow the Society to repossess the animal, if in the Society's opinion, the terms of this policy are not being reasonably adhered to.
- I will not use or allow the animal to be used as a watchdog on any industrial or commercial premises.
- I will notify the Society of any change of address in writing by registered post with seven (7) days.

* I agree to never harm, neglect, abuse or abandon the animal that I adopt.

* I confirm that I have never been convicted nor charged with cruelty or neglect of any animal.

I hereby declare that I have read through the Adoption Contract, and that I agree and acknowledge that the above contract is legal and binding.

ADOPTER NAME - Prof/Dr/Mr/Mrs/Ms (Including initials)
NAAM - Prof/Dr/Mnr/Mvr/Mej (Insluitende voorletters):

HOME ADDRESS
WOONADRES: 14 Walvis Str, Baggensbaai

TEL No (H):
TELEFOON Nr (H):

CELL No:
SELFOON Nr: 076 440 7410

E-MAIL:
E-POS: rudibotma77@gmail.com

ADOPTION FEE:
AANEMINGSVOOI: R850

VEHICLE REG No.
VOERTUIG REG Nr: C1111111

SIGNATURE
HANDTEKENING:

cash / eft / card
kontant / eft / kaart

VEHICLE MAKE:
VOERTUIG MAAK: Fortuner

WITNESS FOR SOCIETY:
GETUIE VIR VEREENIGING.



Garden Route

UITPLASINGSKONTRAK

HOND / KAT	Ras	Manlik/Vroulik
Mikroskyfle en of ID nSkyfle Nummer:		

Hierdie diër is aan u oorhandig met die vertroue dat u die diër 'n goeie tuisle sal bied met verantwoordelike en liefdevolle sorg. Eienaarskap van 'n diër gee baie plesier en tevredenheid. Daar is ook verantwoordelikhede en verpligtinge wat nagekom moet word. Die feit dat hierdie diër in ons sorg was, dui gewoonlik daarop dat iemand hulle pilg versuim het.

- Ek onderneem en bevestig dat:
- Ek ouer as agtien (18) jaar is.
- Alle familieledes stem saam oor die aanneming en sal al die voorwaardes in die kontrak nakom.
- Indien ek om enige rede nie langer die diër kan versorg nie, onderneem ek om dit alleenlik aan die DBV terug te besorg. As ek om enige rede nie daartoe in staat is om die diër te hou nie sal ek nie besit van die diër afstaan nie tensy ek dit aan die DBV terugbesorg. Ingeval ek nie so optree nie, aanvaar ek aanspreeklikheid om alle opkoste aan die DBV te betaal wat hulle mag aangaan in die verkryging van bevestiging dat die diër by 'n geskikte persoon met aanvaarbare huls en erf gehuisves is. Ingeval dit nie die geval is nie, aanvaar ek ook aanspreeklikheid vir alle onkoste wat die DBV mag aangaan, insluitende die regskoste volgens 'n prokureur en klant skaal, in die terugbesorging van die diër.
- Ek sal die diër 'n redelike kans gee om aan sy nuwe tuisle gewoon te raak.
- Ek begryp dat donasies nie oordraagbaar is of terugbetaal word nie.
- Ek onderneem om die diër te versorg en te huisves na die Vereniging se tevredenheid.
- Ek sal nie die diër vasketting of gehok hou nie, en aanvaar dat indien die diër wel in my besit vasgekelling of gehok gevind word, die Vereniging dit dadelik sal verwyder.
- Ek kan die dienste van 'n private veeartsnykundige bekostig.
- Ek onderneem om die diër se nodige inentings op datum te hou en in die geval van siekte of beserings sal ek 'n veearts se diens gebruik.
- Ek verstaan dat, indien die diër siek word (beserings uitgesluit), binne sewe (7) dae van aanneming, ek die diër na die Vereniging mag bring vir behandeling deur sy veearts sonder enige koste (volgens die Vereniging se diskresie).
- Ek onderneem om toe te sien dat die diër gasteriliseer word soos deur die Vereniging voorgeskryf.
- Ek onderneem om my diër te identifiseer ter alle tye met behulp van 'n mikroskyfle of halsband en naamplaatje - slegs rokbandjies mag vir katte gebruik word.
- My erf is behoorlik omheind en ek sal nie toelaat dat my hond in die straat rondloop nie.
- Ek sal binne agt-en-veertig (48) uur die Vereniging in kennis stel indien die diër sterf of verlore raak.
- Ek verstaan en ken die "By-wette aangaande diere" van die Munisipaliteit waarin ek woonagtig is.
- Ek sal toelaat dat 'n getagide persoon van die Vereniging my erf kan besoek van tyd tot tyd, om te verseker dat die diër wel versorg word soos in die Uitplasingsbeleid uiteengesit. Ek sal toelaat dat die Vereniging die diër in besit neem indien die voorwaardes en reëls van hierdie beleid nie redelik nagekom word nie.
- Ek sal nie die diër gebruik of toelaat dat die diër as 'n wag hond gebruik word op enige industriële of kommersiële perseel nie.
- Ek sal die Vereniging binne sewe (7) dae per geregistreerde pos in kennis stel van enige verandering van adres.

* Ek onderneem om nooit die diër wat ek aanneem te mishandel verwaarloos of te verlaat nie.

* Ek verklaar hiermee dat ek nog nooit skuldig bevind of aangekla is van wredeheid of verwaarloosing van enige diër nie.

Ek verklaar hiermee dat ek die Uitplasing Kontrak gloos het, en dat ek bevestig en erken dat die kontrak wettig en bindend is.

Rudi Botma

ID/PASSPORT No.:
ID/PASPOORT Nr.: 7707075063 084.

(B):
(W):

FAX No:
FAXS Nr:

DONATION:
DONASIE: KWITANSIE Nr: 5483
RECEIPT No.

COLOUR:
KLEUR: Goud

MICROCHIPPED ANIMAL REGISTRATION FORM

MICROCHIP



992003000486748

Please note that it is the Pet Owner's responsibility to ensure that the Pet's details are registered on the BackHome Database

VET OR WELFARE ORGANISATION

Vet Practice Number *

Vet Practice Name *

Vet Practice Phone - Daytime *

PET OWNER INFORMATION

Cell No. * 076 440 7410

E-mail * rudibotma77@gmail.com

Title * MR

Initials * R

Street 14 Walvis Str.

Suburb

Country

Phone - Day time

Only mobile numbers in South Africa, Botswana and Namibia will be receiving SMS notifications.

If possible, please provide a personal email, not a company email.

Surname * BOTMA

City

Area Code BOGGOMSBAAL

Province

Phone - Night time

OTHER CONTACTS

Title *

Initials *

Surname *

Cell No. *

Title *

Initials *

Surname *

Cell No. *

Title *

Initials *

Surname *

Cell No. *

CHIP DETAILS

Registration Date * 17 - 01 - 2025

Date of Implant * 02 - 01 - 2025

Was the Microchip implanted by this veterinary practice? ☒ Yes ☐ No

Name of Vet who implanted the Chip BHO SMITH

PET DETAILS

Pet Name

Date of birth 2024

Species * FELINE

Breed * OSH

Colour GINGER

Markings

Gender Male ☒ Female

Sterilised Yes ☒ No

KENNEL UNION OF SOUTH AFRICA (KUSA)

Are you a KUSA Registered Member? Yes ☐ No ☐

KUSA Registration Number

Pet Registered Name

MEDICAL

Medical Conditions

Medical Insurance Company

Medical Insurance Policy Number

Medical Insurance Phone

PROTECTION OF PERSONAL INFORMATION LAW

The client hereby agrees that his / her personal information herein supplied and / or any of his / her personal information already in possession of the veterinarian may be processed by the said Veterinarian and / or its office to bring about this agreement between the client and the veterinarian. The client further agrees that the veterinarian may forward his / her personal information to VIRBAC (Supplier of the Chip), in order for Virbac to lodge the clients personal information on their database for tracking purposes. The client also agrees that where other relevant institutions need to trace a lost animal, and they use that code on Virbac's website they will be given the personal information of the owner of said animal. The client also agrees that his / her personal information may be used by Virbac to forward him / her a Newsletter as well as to send him / her general information concerning pets. The client acknowledges that he / she has a right to object to the processing of its personal information for marketing purposes and unless expressly stated otherwise hereby consents to its personal information being used by Virbac RSA (Ltd) Pty for the above-mentioned purposes. SIGNATURE

REGISTRATION PROCESS - Please use one of the following option to register on the backhome database

1. On-line Log onto www.backhome.co.za. Complete the registration process.
2. By fax Fax this completed form to BackHome on 0800 222 546 (TOLL FREE) or 011 852 6364
3. By e-mail Fax and E-mail the completed form to backhome@virbac.co.za or backhome.support@virbac.co.za