



# CRUELTY COMPLAINT FORM AND INSPECTOR'S REPORT

Complaint No. \_\_\_\_\_

DATE OF COMPLAINT: 31/10/2023 TIME: 8:50**COMPLAINANT DETAILS:**NAME & SURNAME: Ruthie Inspection

ADDRESS: \_\_\_\_\_

E-MAIL: \_\_\_\_\_ TEL: \_\_\_\_\_ CELL: \_\_\_\_\_

**ADDRESS OF PREMISES / PERSON TO BE INVESTIGATED:**NAME & SURNAME: Roelcar GeorgeADDRESS: 27 Road Str GeorgeE-MAIL: \_\_\_\_\_ TEL: 0448742340 CELL: \_\_\_\_\_**NATURE OF COMPLAINT:**Abatlar Inspection

|                              |        |           |
|------------------------------|--------|-----------|
| <b>Complainant notified:</b> | Date:  | Time:     |
| Telephonically               | E-mail | In person |

**INVESTIGATION REPORT**

DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ WARNING No \_\_\_\_\_

**Access granted by:****List animals seen:**

Cattle & Calves

Sheep

Pigs

| Concerns                                                                                      | Yes | No |
|-----------------------------------------------------------------------------------------------|-----|----|
| Water available                                                                               |     |    |
| Adequate shelter available                                                                    |     |    |
| Adequate space available                                                                      |     |    |
| Clean living environment                                                                      |     |    |
| Animal/s chained / tethered / caged                                                           |     |    |
| Animal/s in good condition                                                                    |     |    |
| Veterinary problems / health concerns                                                         |     |    |
| Note: Any concerns noted in this table must be explained in detail in the Inspector's report. |     |    |

**Report/Findings:**See Report Attached**Action taken:** (i.e. warning, education, seize, etc)INSPECTOR: Eke GeorgeSIGNATURE: [Signature]



**Society for the Prevention of Cruelty to Animals**  
**Dierebeskermingsvereniging**

**INSPECTION CHECKLIST**  
**RED MEAT ABATTOIR**

Abattoir name: Roelcar George.  
Physical address: 17 Rond 8tr George.  
GPS coordinates: \_\_\_\_\_  
Postal address: N/A  
Tel No: 044 873 2340 Cell No: \_\_\_\_\_  
Fax No: \_\_\_\_\_ Email: adminrcg@roelcar.co.za

**MANAGEMENT DETAILS:**

Owner (Name and surname): Roelcar.  
Cell No: 064 902 1853 Email: abattoirrcg@roelcar.co.za  
Manager (Name and surname): Ruan Iversen.  
Cell No: 0834226478 Email: \_\_\_\_\_  
Directions to abattoir: From N2 turn left, at Robert turn  
right into PW Bda Blvd, Turn left when road  
split into rond 8tr. The Abattoir is on the  
left  
\_\_\_\_\_  
\_\_\_\_\_  
Throughput (~~Low~~ / high): High.  
Warning issued: Yes Photos taken: Yes Videos taken: Yes

Date of inspection: 31/10/2023.  
Arrival time: 08:50 Departure time: 14:00

|           |                                                                                                | Satisfactory |    | Comments                                                                                     |
|-----------|------------------------------------------------------------------------------------------------|--------------|----|----------------------------------------------------------------------------------------------|
|           |                                                                                                | Yes          | No |                                                                                              |
| <b>1.</b> | <b>Initial observation</b>                                                                     |              |    |                                                                                              |
| 1.1       | Are emergency contact details available on entry to the property?                              | ✓            |    |                                                                                              |
| 1.2       | Are personnel available at all times?                                                          | ✓            |    |                                                                                              |
| 1.3       | Is the registration certificate displayed in office / reception area?                          | ✓            |    | (Check expiry date)                                                                          |
| 1.4       | Are the outside areas clean and well maintained?                                               | ✓            |    |                                                                                              |
| 1.5       | Is there a Disaster Management plan in place? (fire, flood, power-outage, water shortage, etc) | ✓            |    |                                                                                              |
| 1.6       | Are personnel familiar with disaster plans?                                                    | ✓            |    | (How often are personnel refreshed?)                                                         |
| 1.7       | Is protective clothing available for visitors?                                                 | ✓            |    |                                                                                              |
| 1.8       | Are facilities available for washing boots and hands at the entrance to the slaughter area?    | ✓            |    |                                                                                              |
| <b>2.</b> | <b>Off-loading / handling</b>                                                                  |              |    |                                                                                              |
| 2.1       | Are vehicles species-specific?                                                                 | ✓            |    |                                                                                              |
| 2.2       | Is shading provided for pigs during transit?                                                   | ✓            |    | (Pigs must be provided with shelter during transportation as per SANS 1488:2014 & 1469:2014) |
| 2.3       | Do vehicles appear to be overloaded?                                                           |              | ✓  | (Overloading of vehicles is not permitted as per the APA and SANS 1488:2014 & 1469:2014)     |
| 2.4       | Was off-loading observed?                                                                      |              | ✓  | (Vehicles must have non-slip flooring as per SANS 1488:2014 & 1469:2014)                     |
| 2.5       | Are ramps available for all types of vehicles?                                                 | ✓            |    | (There must be ramps available to accommodate different vehicle heights)                     |
| 2.6       | Are there any spaces between vehicle and ramp?                                                 |              | ✓  | (There must be no spaces between the loading ramp and vehicle – SANS 1488:2014))             |
| 2.7       | Do ramps have a slope of more than 20°?                                                        |              | ✓  |                                                                                              |
| 2.8       | Do ramps have non-slip surfaces?                                                               | ✓            |    | (All ramps must have non-slip flooring)                                                      |
| 2.9       | Are ramps in suitable condition?                                                               | ✓            |    |                                                                                              |

|      |                                                                                                  |                               |                                     |                                                                                                                    |
|------|--------------------------------------------------------------------------------------------------|-------------------------------|-------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| 2.10 | Are ramps free from protrusions, foreign objects, <i>etc</i> that may cause harm to the animals? | ✓                             |                                     | (Check for loose wires or objects lying around)                                                                    |
| 2.11 | Are animals off-loaded immediately on arrival?                                                   | ✓                             |                                     | (Animals must be off-loaded as soon as possible)                                                                   |
| 2.12 | Are personnel properly trained to handle livestock?                                              | ✓                             |                                     |                                                                                                                    |
| 2.13 | Are animals off-loaded quietly and humanely?                                                     | ✓                             |                                     | (No shouting, beating, - SANS 1488:2014)                                                                           |
| 2.14 | Were any sick or injured animals off-loaded?                                                     | Calves were Down - see Report |                                     | (Was emergency slaughter performed immediately if necessary and within the least possible time?)                   |
| 2.15 | Were any 'downers' observed in any vehicle?                                                      | After offloading              |                                     |                                                                                                                    |
| 2.16 | Are 'downers' slaughtered immediately?                                                           | ✓                             | See Report<br>SICA Inface Immediate | (All downers must be slaughtered immediately where the animal is situated, <i>i.e.</i> on the back of the vehicle) |
| 2.17 | Are electric prodders used during off-loading? If so are they battery operated?                  | ✓                             | was available not used.             | (Prodders may not be used on pigs or calves)                                                                       |
| 2.18 | Are any other types of prodders used? (Plastic piping, <i>etc</i> ?)                             | Plastic 2L Bettle.            |                                     | (These must not be used on the animals)                                                                            |
| 2.19 | Are prodders excessively used?                                                                   |                               | ✓                                   | (Should not be used if animals are moving forward and shall not be used on neck, face, genitals)                   |
| 2.20 | Is artificial lighting available for off-loading at night?                                       | ✓                             |                                     | (Must have artificial light when animals are being offloaded at night)                                             |
| 2.21 | Are prodders used on pigs or calves?                                                             |                               | ✓                                   | (Prodders may not be used on pigs or calves in terms of the Meat Safety Act)                                       |

### 3. Lairages

|     |                                                                     |   |   |                                                                                                  |
|-----|---------------------------------------------------------------------|---|---|--------------------------------------------------------------------------------------------------|
| 3.1 | Are animals herded calmly, quietly and humanely?                    | ✓ |   | (As per the Meat Safety Act and SANS 1488:2014 & 1469:2014)                                      |
| 3.2 | Are prodders used excessively?                                      |   | ✓ | (Should not be used if animals are moving forward and shall not be used on neck, face, genitals) |
| 3.3 | Are lairages constructed and maintained to avoid injury to animals? | ✓ |   |                                                                                                  |
| 3.4 | Is flooring in lairages and races non-slip?                         | ✓ |   | (Flooring of lairages and races must be non-slip surface)                                        |
| 3.5 | Are lairages species-specific?                                      | ✓ |   | (Different species may not be penned together)                                                   |

|                               |                                                                                    |                  |        |                                                                                                                  |
|-------------------------------|------------------------------------------------------------------------------------|------------------|--------|------------------------------------------------------------------------------------------------------------------|
| 3.6                           | Are aggressive or fractious animals separated?                                     | ✓                |        | Not observed.                                                                                                    |
| 3.7                           | Is shelter provided for small livestock?                                           | ✓                |        | (Small livestock must be provided with shelter, i.e. sheep, goats, calves and pigs)                              |
| 3.8                           | Are cold water sprayers available for pigs?                                        | ✓                |        | (Lairages housing pigs must be provided with cold water sprayers)                                                |
| 3.9                           | Are lairages clean and well maintained?                                            | ✓                |        |                                                                                                                  |
| 3.10                          | Do all animals present have access to potable water?                               | ✓                |        | (Each lairage housing an animal must have potable water available – Meat Safety Act and SANS 1469:2014)          |
| 3.11                          | Is there any overcrowding?                                                         |                  | ✓      | (Overcrowding in lairages is not permitted and the numbers must be reduced - Meat Safety Act and SANS 1469:2014) |
| 3.12                          | How long are animals rested before slaughter?                                      | ✓ more than 1 hr |        | (Must be rested for minimum 1 hour before slaughter – Meat Safety Act, 40 of 2000)                               |
| 3.13                          | Are any dead animals observed in lairages?                                         |                  | ✓      | Calves in TSO                                                                                                    |
| 3.14                          | Are isolation facilities available?                                                | ✓                |        |                                                                                                                  |
| 3.15                          | Is stunning box/area visible from lairages?                                        |                  | ✓      | (Stun box/area may not be visible from lairages)                                                                 |
| <b>4. Pre-slaughter</b>       |                                                                                    |                  |        |                                                                                                                  |
| 4.1                           | Do pre-slaughter races provide a non-slip surface?                                 | ✓                |        | (Pre-slaughter races must have non-slip flooring)                                                                |
| 4.2                           | Are there lights in pre-slaughter race and stun box/area?                          |                  | ✓      |                                                                                                                  |
| 4.3                           | Are races free of protrusions or foreign objects that may cause injury to animals? | ✓                |        |                                                                                                                  |
| 4.4                           | Is there any overcrowding in races?                                                |                  | ✓      | (Overcrowding in races are not permitted and the numbers must be reduced)                                        |
| 4.5                           | Are there any animals left in races during breaks?                                 | ✓                | Calves | (No animals may be left in races during breaks – Meat Safety Act)                                                |
| <b>5. Slaughter procedure</b> |                                                                                    |                  |        |                                                                                                                  |
| <b>Cattle / Equine</b>        |                                                                                    |                  |        |                                                                                                                  |
| 5.1                           | Does stun box provide a non-slip surface?                                          | ✓                |        | (Stun box must have non-slip flooring)                                                                           |
| 5.2                           | Is captive bolt pistol in good working order (open and check)                      | ✓                |        | (Does bolt retract fully after firing? Must have 8 rubber buffers)                                               |

|                              |                                                                                                                     |   |   |                                                                                                                                                            |
|------------------------------|---------------------------------------------------------------------------------------------------------------------|---|---|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5.3                          | Is a back-up pistol provided?                                                                                       | ✓ |   | (Back-up pistol in good working order should be available in case of an emergency)                                                                         |
| 5.4                          | Does the stun operator wait for the animals to be in correct position for an effective stun?                        | ✓ |   | (Does he appear calm and relaxed?)<br><br><b>Note: Kosher slaughter – cattle are not pre-stunned but must be post-stunned 20 seconds after being bled.</b> |
| 5.5                          | Is the stun effective?                                                                                              | ✓ |   | (Check eyes for reflexes)                                                                                                                                  |
| 5.6                          | Does stun to bleed time exceed 60 seconds?                                                                          |   | ✓ | (Stun-to-bleed time may not exceed 60 seconds as per the Meat Safety Act)                                                                                  |
| 5.7                          | Is knife suitable and sharp?                                                                                        | ✓ |   | (Knife must be a minimum of 250mm)                                                                                                                         |
| 5.8                          | Does bleed-out time take minimum 8 minutes before any dressing process begins?                                      | ✓ |   | (Animal must bleed-out for 8 minutes before any dressing may commence as per the Meat Safety Act)                                                          |
| <b>Sheep, goats and pigs</b> |                                                                                                                     |   |   |                                                                                                                                                            |
| 5.9                          | Does stun box provide a non-slip surface?                                                                           | ✓ |   | (Stun box must have non-slip surface)                                                                                                                      |
| 5.10                         | Are electric tongs well maintained?                                                                                 | ✓ |   | (Check for rust, loose contacts, etc. Tongs should ideally be sanded after every 10 animals or less if necessary)                                          |
| 5.11                         | Are contact points long enough to penetrate the wool on sheep to ensure proper contact with the skin of the animal? | ✓ |   | (Must have 3 points on each side)<br><br><b>Note: Kosher slaughter – sheep/goats are not pre- or post-stunned.</b>                                         |
| 5.12                         | Are voltage and amperage automatically calculated?                                                                  | ✓ |   |                                                                                                                                                            |
| 5.13                         | Are pigs wetted prior to being stunned?                                                                             | ✓ |   | (Wetting pigs enables effective conductivity of electricity)                                                                                               |
| 4.14                         | Are tongs placed in correct position in order to span brain?                                                        | ✓ |   | (Not in eyes or across nose)                                                                                                                               |
| 5.15                         | Is the stun effective?                                                                                              | ✓ |   | (Check eyes for reflexes. Animals should not be blinking)                                                                                                  |
| 5.16                         | Does stun to bleed time exceed 60 Seconds?                                                                          |   | ✓ | (Stun-to-bleed time may not exceed 60 seconds – Meat Safety Act)                                                                                           |
| 5.17                         | Is knife suitable and sharp?                                                                                        | ✓ |   | (Knife must not have rough edges or be serrated)                                                                                                           |
| 5.18                         | Does bleed-out time take minimum 6 minutes before any dressing process begins?                                      | ✓ |   | (Animal must bleed-out for 6 minutes before any dressing may commence as per the Meat Safety Act)                                                          |

**Note: All livestock must be pre-stunned except for Kosher slaughtering. For other religious slaughtering, there must be an application for exemption to the relevant department. Such exemption certificate must be on display.**

**Veterinary details:**

Name: N/A

Practice: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No: \_\_\_\_\_ Cell No: \_\_\_\_\_

General comments: \_\_\_\_\_

See Report and warning attached

Inspector (Name and surname): Elze Gousu

Signature: 

## Society for the Prevention of Cruelty to Animals

Incorporated Association not for gain

NPO No.: 003-629

PBO No.: 130004687



**GARDEN ROUTE**

## Dierebeskermings- vereniging

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### **WARNING 5046 IN TERMS OF THE ANIMALS PROTECTION ACT 71 OF 1962**

NAME OF ABATTOIR: Roelcor Malmesbury (Geoge)

NAME OF MANAGER : Ruan Iverson

DATE: 31/10/2023

PHYSICAL ADDRESS: Rand Street, George Industrial

TEL. No: 044 874 2340

In respect of the inspection conducted at Roelcor George, please see the below as discussed with Mr. Bruwer and staff members on duty:

#### You are hereby Warned:

Under the Animal Protection Act 71 of 1962, in conjunction with the Meat Safety Act 40 of 2000, the following concerns were identified during a routine inspection at the Red Meat Abattoir, Roelcor George. These issues were discussed and corrective actions were advised to be taken with Mr. Bruwer and the involved staff members.

- a) No shelter was provided for approximately 16 calves who were exposed to direct sunlight in front of the races during the staff tea break.
- b) During the staff tea break, we observed 4 calves still in the race, which contravenes the Meat Safety Act.

Contraventions of the Animal Protection Act 71 of 1962, Section 2.1 (b):

*confines; chains; tethers or secures any animal unnecessarily or under such conditions or in such a manner or position as to cause that animal unnecessary suffering or in any place which affords inadequate space; ventilation; light; protection or shelter from heat; or cold or weather.*

The SPCA intervened immediately and instructed Mr. Bruwer and the staff to relocate the calves to the lairages.

Additionally, during the routine inspection, the SPCA found 5 calves in the isolation facilities.

- a) The calves were in such a weak condition that they were unable to stand.
- b) One calf appeared to be in a critical condition, weak, and cold.

Section 2.1 (e) of the Animal Protection Act 71 of 1962:

## Society for the Prevention of Cruelty to Animals

Incorporated Association not for gain  
NPO No.: 003-629  
PBO No.: 130004687



**GARDEN ROUTE**

## Dierebeskermings- vereniging

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*which states that being the owner of any animal, deliberately or negligently keeps such animal in a dirty or parasitic condition or allows it to become infested with external parasites or fails to render or procure veterinary or other medical treatment or attention which he is able to render or procure for any such animal in need of such treatment or attention; whether through disease, injury, delivery of young or any other cause; or fails to destroy or cause to be destroyed any such animal which is so seriously injured or diseased or in such a physical condition that to prolong its life would be cruel and would cause such animal unnecessary suffering.*

In relation to the above violation, you are hereby warned to immediately take the following actions:

Immediate slaughter any animal suffering. The SPCA took immediate action and instructed Mr. Bruwer and the staff to slaughter the calves without delay. Approximately 10 minutes later, we found it necessary to ask again.

### Section 2.1 (q):

causes, procures, or assists in the commission or omission of any of the aforementioned acts or, being the owner of any animal, permits the commission or omission of any such act;

### Section 2.1 (r):

by wantonly or unreasonably or negligently doing or omitting to do any act or causing or procuring the commission or omission of any act, causes any unnecessary suffering to any animal.

### Instructions:

- Identify a dedicated area with running water for emergency slaughtering, ensuring it is not done in front of each other, and properly cleaned with water after each animal is slaughtered.
- Provide training to staff to ensure adherence to the correct time between stunning and slaughtering, which should not exceed 60 seconds.
- Provide support to the individual responsible for making the cut, helping them not only adhere to the stun-to-bleed time requirement but also ensure a quick and swift cut. Given the size of the large bulls, it can be challenging for a single person to accomplish this task.
- Ensure that all operational equipment is in good working condition, as there was an issue with the captive bolt – kindly provide us with the documentation of the last service done on the captive bolt pistols.
- Train all staff to handle animals in a humane manner and avoid lifting calves by their fur.
- Take prompt action to rectify improper animal handling by the senior management team when they observe any mishandling of animals.
- Provide animals in the isolation area with proper shelter and access to water.
- Prioritize the slaughter of calves before adult cattle whenever feasible.

## **Society for the Prevention of Cruelty to Animals**

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- Ensure that there is effective supervision by a manager when animals are offloaded to promptly identify animals in need of immediate emergency slaughter and to ensure that animals are directed to appropriate lairages.

We expect full compliance with the terms of the Animal Protection Act 71 of 1962. Failure to comply may result in possible prosecution. A follow-up inspection will be conducted no later than November 9, 2023. A plan for ongoing corrective actions should be submitted.

Trainee Inspector: Elize Goosen

Senior Inspector: Salome Bruyns

Garden Route SPCA

## 1. Delegates Statement

| Declaration of Authenticity                                                                                          |                                |
|----------------------------------------------------------------------------------------------------------------------|--------------------------------|
| I, <u>Elize Goosen</u>                                                                                               | ID Number <u>7210230080085</u> |
| Declare that the contents of this assignment are entirely my own original work with the exception of the following:- |                                |
| (List information, including page numbers, acknowledge the source)                                                   |                                |
| <br><br><br><br><br><br><br>                                                                                         |                                |
| Signed <u>E. Goosen</u>                                                                                              | Date <u>28/11/2023</u>         |

## 2. Statement/s from persons assisting with assignments

| Sworn Statement relating to the assistance rendered to                                                                                                                                |                                         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| <u>Elize Goosen</u>                                                                                                                                                                   | Trainee Inspector at <u>GRSPCA</u> SPCA |
| <b>ASSIGNMENT TITLE :</b>                                                                                                                                                             |                                         |
| I, the undersigned, hereby declare that I assisted <u>E. GOOSEN</u> during his/her attempt at completing the inspectors assignment.                                                   |                                         |
| The assistance and guidance which I provided related to                                                                                                                               |                                         |
| Structure _____ Grammar/Spelling _____ Typing _____ Content <u>X</u> Other <u>X</u>                                                                                                   |                                         |
| If content or other, please specify in more detail <u>accompany her to Rockor Abattoir, check her warning.</u>                                                                        |                                         |
| The contents of the assignment can be attributed _____ or to those persons or sources which were acknowledged throughout the assignment.                                              |                                         |
| I, <u>SALOME BRYNS</u> hereby confirm that this statement is a truthful and valid description of the assistance provided to <u>E. GOOSEN</u> in order to complete his/her assignment. |                                         |
| Name (Please print) : <u>SALOME BRYNS</u>                                                                                                                                             |                                         |
| Signed: <u>S. Bryns</u>                                                                                                                                                               | Date <u>28 November 2023</u>            |