

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
 Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Something Exotic Pets And Aquatics

Address: 9 Old Main Road, Whitest

Name of Owner: Wayne Kelly Cell: 0832580388

Tel: _____ Fax/Email: _____

Veterinarian: Village Veterinary Clinic Tel: 0317640588

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Private & Public Members

Do they breed: _____
 Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____

Space _____

Cage Maintenance _____

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____

Hygiene of cages _____

Ventilation _____

Draughts _____

Temperature _____

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle the animals _____

Hiding areas _____

Bedding _____

Is bedding clean & absorbent _____

Cleaning routine _____

Water _____

Hygiene of water provision _____

Diet _____

Frequency of feed _____

Is the diet _____

Are the animals fully weaned _____

Condition of animals _____

Describe Concerns _____

How are rodents transported from the shop _____

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____

How are rodents killed (as reptile food)? _____

C02 (Unacceptable issue warning) _____

Hitting on Head/live freezing Describe _____

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: Rabbit, 15Kitten Numbers: 0 Rabbit Numbers: 5Group structures Singly Only with litter mates Some litters mixed All togetherCompatibility of Groups Good (Play & Positive interaction), Mixed Sizes Bullying Describe AboveSpace Good (Play & move normal), Accessible (e.g. start normality & turn, Graded too smallCage Maintenance Good Fair (some repairs needed), Poor (harmful features)Hygiene of cages Good Fair (some repairs needed), Poor (harmful features)Ventilation Good Fair (some repairs needed), Poor (harmful features)Draughts Good (Fog & Wind), No (Stuff & Smelly), Describe AboveTemperature No Yes Describe AboveShelter provided in outside pens Too hot (Parking etc) Too Cold (Cured lightning) ComfortableDo they allow breeding Good Needs Improvement Poor NoneHow do staff handle animals Yes No Describe AboveDo they allow public to handle animals: Adults ☒ Children (Age) ☒ Under supervision ☒Floor construction: Wood Concrete Chicker Mats Weir Mats Soil OtherBedding: Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherIs Bedding Clean & Absorbent: Blankets Bed Carpet Soil Sawdust Straw Newspaper OtherCleaning routine 1 per day 1 per week Needs Changing OtherWater Non-Tip Bowl Bowl too small Bowl too deep to reach water None AvailableHygiene of water provision Clear Dirty Very Dirty Green Algae SoiledDiet for Puppies pellets Kittens Clear Dirty Very Dirty Green Algae SoiledDiet for Rabbits pellets Quain Pellets Roughage Fresh Vegetables Fruit OtherIs the diet Good & Nutritious Poor Not Fresh Not Enough OtherFrequency of feed Once a Day Do they remove old food? Yes ☒ No ☐Are the animals fully weaned? Yes (feeding themselves well), Just weaned Not weanedCondition of animals Good Fair Poor Very PoorDescribe Concerns Not observed Injuries Poor Coat, Lethargy Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair Good Fair Poor Other

Do the tanks have efficient aeration Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked Good Fair Poor

Are lights turned off at night for fish to rest Yes No

Do tanks have covers Yes No

Water at proper level (should be small gap between top of water and cover) Yes No

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns Not observed
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Goldfish 10°C - 22°C; Tropical fish 23°C - 27°C

How often are the fish fed: Daily Not during weekends (unacceptable)

Is enough species specific food given Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes No

How do staff handle animals Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason Not observed

Compatibility of Groups Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary Good

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

Describe

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes No

BIRDS

Bird Numbers & Breeds Budgie (4), African Grey (1)

Group structures Good Small groups Large Groups Same species Mixed Species

Compatibility of Groups Good (No aggression, anxiety) Chasing/Bullying etc Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts No Yes Describe Above

Are birds left in full sun No Yes Describe Above

Temperature Comfortable Too Hot (Beak open etc) Too Cold (Fluffed up/shivering)

Shelter provided in outside pens Good Needs Improvement Poor None

Adequate perch space Good all can rest on perches at same time Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No Yes

Suppliers of birds Private & Public Members

How do staff handle animals Very Well Good Fair Poor Unacceptable

Cleaning routine 1 per day 1 per week

Water Hanging Bowl Non-Tip Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Wild seeds, Budgie seed, Fruits

Frequency of feed: daily Do they remove old food: Yes ☒ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet Good & nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals not observed Good Fair Poor Very Poor Describe Above

Describe Concerns Injuries Poor Feather Condition Feather loss Itchiness Runny or Swollen Eyes/Nose

How are birds transported from the shop Cages and Carriers

REPTILES

Reptile Numbers & Breeds Normal house snake (3), Miasma (2),
Hypo Green House Snake (4), Burmese Python (1)

Group structures Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Space Good (No aggression/anxiety) Aggression Describe Above

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

Note: Snakes tropical 27°C - 32°C other 20°C - 35°C Lizards 30°C - 35°C

How do staff handle animals Good Fair Poor Unacceptable

Do they allow public to handle the animals Yes No Not Seen

Handled by: Adults ✓ Children (Age) N/A Only under supervision ✓

Venomous snakes: Are staff trained to handle Yes No

Security/safety Double Door Single Door Door Latch/ Door Lock/ Back door/ Warning signs

Are tank covers secure to prevent escape Yes No

Enrichment/Hiding Area Logs Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent Yes No Needs Changing Other

Cleaning routine 1 per day 1 per week

Heating _____

Safety of heat source Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Covers have covers No bare areas

Water Not-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision Yes Dirty Filthy Green Algae Soiled

Diet for reptiles _____

Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey Brought dead (from where?) Killed or size (describe method) Other

Frequency of feed Depends on Species Do they remove old food? Yes No

Condition of animals Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns Burmese Python observed with external parasites

How are reptiles transported from the shop Plastic container that has ventilation

Numbers & Breeds: Insects

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
No Yes Describe Above

Temperature Suitable Room _____
Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults ✓ Children (Age) N/A Only under supervision ✓

Security/safety N/A _____
Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area Logs _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____
N/A

Is substrate Clean & Absorbent _____
Yes No Needs Changing Other
per day per week N/A

Cleaning routine _____
N/A

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None
Room temperature

Safety of Heat Source _____
No bare lamps One side of tank Over entire tank

Water _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available
N/A

Hygiene of water provision: _____
Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____
Do they remove old food: Yes ✓ No

Frequency of feed _____

Condition of animals _____
Good Fair Poor Very Poor Describe Above
No concerns only minor ant bites

Describe concerns No concerns only minor ant bites _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: Outdoors

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:Inspector: Lindorwe Date: 13/05/2025 Time: 14:10Follow up due Follow up in 2 weeks timeComments: Burmese Python is under treatment
for external parasite control