

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: Pets And Aquarium
 Address: Shop 3B, Corporation Walk, Malvern
 Name of Owner: Rajen Marshchandra Cell: 0826814031
 Tel: 0814648338 Fax/Email: _____
 Veterinarian: NORTHEME VET Tel: 0817088720

GENERAL

What happens to sick animals: _____
Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: _____
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: _____
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: _____
 Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Public Members / Private

Do they breed: _____
 Yes / No Uncertain Single Sex Groups

If breeding, what happens to offspring: _____
 Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats 5 Mice 2 Guinea Pigs 0 Hamsters 14

Group structures Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes No

Hygiene of cages Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts No Yes Describe

Temperature Comfortable (20°C- 24°C) Too Hot (Panting etc) Too Cold (Curled up/shivering)

Do they allow breeding No Yes Describe Above

How do staff handle animals Good Fair Poor Unacceptable

Do they allow public to handle the animals No Yes Not Seen

Hiding areas Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding Sawdust Straw Newspaper Other

Is bedding clean & absorbent Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine 1 per day 1 per week

Water Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 2x/4 Do they remove old food? Yes ✓ No

Is the diet Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes (feeding themselves well) Just Weaned Under Age

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns Not Observed

How are rodents transported from the shop Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? N/A

CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: 0

Kitten Numbers: 6 Rabbit Numbers: 5

Group structures _____

Compatibility of Groups _____ Singly Only with litter mates Some litters mixed All together

Space _____ Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____ Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____ Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts _____ Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature _____ No Yes Describe Above

Shelter provided in outside pens _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding _____ Good Needs Improvement Poor None

How do staff handle animals _____ Yes No Describe Above

Do they allow public to handle animals: Adults ✓ Children (Age) ✓ Under supervision ✓

Floor construction: _____ Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____ Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____ Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water Hanging water to Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____ Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies N/A Kittens N/A

Diet for Rabbits _____ Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____ Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed Daily Do they remove old food? Yes ✓ No

Are the animals fully weaned? _____ Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____ Good Fair Poor Very Poor

Describe Concerns No Concern observed

FISH

Hygiene of tanks Good Fair Poor Excess Algae Waste Material (Faeces Debris)

Is water clean Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair Good Fair Poor Other

Do the tanks have efficient aeration Good (Bubbles) Fair (some bubbles) Unacceptable (no bubbles)

Do the tanks have filtration Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched Plants Fluoro Areas Roofs Gravel Other

Are the tanks overstocked Good Fair Poor

Are lights turned off at night for fish to rest Yes No

Do tanks have covers Yes No

Water at proper level (should be small gap between top of water and cover) Yes No

Condition of animals Not observed Good Fair Poor Very Poor Describe Above

Describe Concerns Not observed
Unusual growths, patches or spots/Wounds/Abnormal swimming Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Carnoed fins

Temperature Suitable Goldfish 10°C - 22°C Tropical fish 23°C - 27°C

How often are the fish fed: Daily Not during weekends (unacceptable)

Is enough species specific food given Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes No

How do staff handle animals Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason No Dead Fish observed

Compatibility of Groups Good Poor (Chasing Biting Hiding Damaged fins)

How are fish destroyed when necessary Good

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/A

Describe

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes No

BIRDS

Bird Numbers & Breeds Chickens (3), Agoutis (10), Dove (12), Zebra (6)

Group structures _____

Compatibility of Groups _____ Singly In small groups Large Groups Same species Mixed Species

Space _____ Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____ Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____ Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____ Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____ No Yes Describe Above

Temperature _____ No Yes Describe Above

Shelter provided in outside pens _____ Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space _____ Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____ No Yes

Suppliers of birds Public & Private

How do staff handle animals _____ Very Well Good Fair Poor Unacceptable

Cleaning routine _____ per day per week

Water _____ Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision _____ Clean Dirty Very Dirty Green Algae Soiled

Diet for Birds Wild seeds, Pigeon mix, Bouquet grains

Frequency of feed: Daily Do they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____ Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned _____ Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____ Good Fair Poor Very Poor Describe Above

Describe Concerns No Concern observed

How are birds transported from the shop By car or carrier

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____
No Yes Describe Above

How do staff handle animals _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____
per day per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____
Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are Tarantulas protected from bright lights/full sun which will dry them out _____
Good Fair Bad Old/Soiled Food Mould
No Yes Describe Above

Temperature Suitable _____
Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing Other
per day per week

Cleaning routine _____

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
No bare lamps One side of tank Over entire tank

Water _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe concerns _____
Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____

No ☒Comments:Inspector: Lindon H/PDate: 14/01/2025Time: 12:08

Follow up due _____

Comments: