

## Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

**Explanatory Note:** When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters  
(Good) Fair    Bad    Excess Faeces    **Old/Soiled Food**

Name of Pet Shop: Pets 1 Aquarium  
Address: Shop 3B, Coronation Walk, Malvern  
Name of Owner: Rajan Maesthuchandran Cell: 0826814031  
Tel: 03/464/8338 Fax/Email: \_\_\_\_\_  
Veterinarian: Northcote Vet Tel: 03/7085720

What happens to sick animals: \_\_\_\_\_

Self medicate    New owners must treat    Taken to vet

What happens to animals after hours: Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A

What treatment do Kittens get: W/A

Quarantine Cages Provided: \_\_\_\_\_

Rodent control: Yes No None Seen Separate Room

Suppliers of animals: Private & Public members <sup>Open Prison/Poison Stations/Poison Pipes/Live Traps/Rat Traps</sup>

Do they breed: No Yes / No / Uncertain Single Sex Groups

If breeding, what happens to offspring:

If removed for hand rearing, from what age: W/A Hand-Reared / Parent Reared / Sold Unweaned

Reason for hand rearing: N/A

Numbers: Rats 8 Mice 12 Guinea Pigs 0 Hamsters 22

Group structures Singly Mother & Young Separate Same sizes together All together

Compatibility of Groups Good (Play & Positive Interaction) Fighting Bullying Describe Above

Space Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes No

Hygiene of cages Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts No Yes Describe

Temperature Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

Do they allow breeding Yes No Describe Above

How do staff handle animals Good Fair Poor Unacceptable

Do they allow public to handle the animals Yes No Not Seen

Hiding areas Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding sawdust Straw Newspaper Other

Is bedding clean & absorbent Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine / per day / per week

Water Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision Clean Dirty Very Dirty Green Algae Soiled

Diet Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed 1 Do they remove old food? Yes ✓ No

Is the diet Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes (feeding themselves well) Just Weaned Under Age

Condition of animals Good Fair Poor Very Poor Describe Above

Describe Concerns N/A

How are rodents transported from the shop Boxes Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

# PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: 0

Kitten Numbers: 0 Rabbit Numbers: 9

Group structures \_\_\_\_\_

Compatibility of Groups \_\_\_\_\_

Space \_\_\_\_\_

Cage Maintenance \_\_\_\_\_

Hygiene of cages \_\_\_\_\_

Ventilation \_\_\_\_\_

Draughts \_\_\_\_\_

Temperature \_\_\_\_\_

Shelter provided in outside pens \_\_\_\_\_

Do they allow breeding \_\_\_\_\_

How do staff handle animals \_\_\_\_\_

Do they allow public to handle animals: Adults ☒ Children (Age) N/A Under supervision YES

Floor construction: \_\_\_\_\_

Bedding: \_\_\_\_\_

Is Bedding Clean &amp; Absorbent: \_\_\_\_\_

Cleaning routine \_\_\_\_\_ per day \_\_\_\_\_ per week

Water \_\_\_\_\_

Hygiene of water provision \_\_\_\_\_

Diet for Puppies \_\_\_\_\_ Kittens \_\_\_\_\_

Diet for Rabbits \_\_\_\_\_

Is the diet \_\_\_\_\_

Frequency of feed \_\_\_\_\_ Do they remove old food? Yes ☒ No \_\_\_\_\_

Are the animals fully weaned? \_\_\_\_\_

Condition of animals \_\_\_\_\_

Describe Concerns N/A \_\_\_\_\_

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

**FISH**Hygiene of tanks Good Fair Poor Excess Algae Waste Material (Faeces/Debris)Is water clean Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) CloudyIs equipment (nets/heaters) in good repair Good Fair Poor OtherDo the tanks have efficient aeration Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)Do the tanks have filtration Good Fair NoneIs water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ NoAre the tanks enriched Plants Hiding Areas Rocks Gravel OtherAre the tanks overstocked Good Fair PoorAre lights turned off at night for fish to rest Yes NoDo tanks have covers Yes NoWater at proper level (should be small gap between top of water and cover) Yes NoCondition of animals Good Fair Poor Very Poor Describe AboveDescribe Concerns N/A  
Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped finsTemperature Suitable Goldfish 10°C – 22°C Tropical fish 23°C- 27°CHow often are the fish fed: Daily Not during weekends (unacceptable)Is enough species specific food given Yes No Appears AcceptableIn the event of a power failure is the pet shop owner / attendant informed: Yes NoHow do staff handle animals Good Fair Poor UnacceptableAny dead fish observed: Describe Reason Not observedCompatibility of Groups Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)?

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water N/AHow do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygenIs the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used)? Yes No

**BIRDS**

Bird Numbers & Breeds Pigeons (8) Chickens (9) Fishes (9)

Group structures \_\_\_\_\_  
 Compatibility of Groups Singly In small groups Large Groups Same species Mixed Species

Space Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Good Fair (some repairs needed) Poor (harmful features)

Ventilation Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts yes Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun No ~~Yes~~ Describe Above

Temperature No ~~Yes~~ Describe Above

Shelter provided in outside pens N/A Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Good Needs Improvement Poor None

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)  
 Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) \_\_\_\_\_

Suppliers of birds Private & Public members No Yes

How do staff handle animals \_\_\_\_\_

Cleaning routine 1 per day Good Fair Poor Unacceptable per week

Water \_\_\_\_\_

Hygiene of water provision Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Good Pigeon mix, Fishes mix, wild seeds Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: Daily Do they remove old food: Yes ✓ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet \_\_\_\_\_

Are the animals fully weaned Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals Yes (feeding themselves well) Just weaned Under-age

Describe Concerns N/A Good Fair Poor Very Poor Describe Above

How are birds transported from the shop Cages Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

## REPTILES

Reptile Numbers & Breeds \_\_\_\_\_

Group structures \_\_\_\_\_  
 Singly    In small groups    Large Groups    Same species    Mixed Species

Compatibility of Groups \_\_\_\_\_  
 Good (No aggression/anxiety)    Aggression    Describe Above

Space \_\_\_\_\_  
 Good (stretch & move normally)    Acceptable (stretch out, turn normally)    Too small (cramped, no normal movement)  
**Note:** The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance \_\_\_\_\_  
 Good    Fair (some repairs needed)    Poor (harmful features)

Hygiene of cages \_\_\_\_\_  
 Good    Fair    Bad    Excess Scat    Excess Shedded Skin

Are reptiles left in full sun \_\_\_\_\_  
 No    Yes    Describe Above

Temperature Suitable \_\_\_\_\_  
**Note:** Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C–35°C

How do staff handle animals \_\_\_\_\_  
 Good    Fair    Poor    Unacceptable

Do they allow public to handle the animals \_\_\_\_\_  
 Yes    No    Not Seen

Handled by: Adults \_\_\_\_\_ Children (Age) \_\_\_\_\_ Only under supervision \_\_\_\_\_

Venomous snakes: Are staff trained to handle \_\_\_\_\_  
 Yes    No

Security/safety \_\_\_\_\_  
 Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape \_\_\_\_\_  
 Yes    No

Enrichment/Hiding Area \_\_\_\_\_  
 Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding \_\_\_\_\_  
 Snakes- non-abrasive material i.e. newspaper    Lizards- gravel    Describe Above

Is bedding clean & absorbent \_\_\_\_\_  
 Yes    No    Needs Changing    Other

Cleaning routine \_\_\_\_\_ per day \_\_\_\_\_ per week

Heating \_\_\_\_\_  
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source \_\_\_\_\_  
 No bare lamps

Water \_\_\_\_\_  
 Non-Tip Bowl    Deep Wide Bowl    Too Small    None Available

Hygiene of water provision \_\_\_\_\_  
 Clean    Dirty    Filthy    Green Algae    Soiled

Diet for reptiles \_\_\_\_\_  
 Live Prey (Unacceptable)    Dead Animals    Describe Above

Source of prey \_\_\_\_\_  
 Bought dead (from where)    Killed on site (describe method)    Other

Frequency of feed \_\_\_\_\_ Do they remove old food? Yes \_\_\_\_\_ No \_\_\_\_\_

Condition of animals \_\_\_\_\_  
 Good    Fair    Poor    Very Poor    Describe    Bad Shedding

Describe concerns \_\_\_\_\_  
 Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop \_\_\_\_\_

# SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: \_\_\_\_\_

Group structures \_\_\_\_\_

Compatibility of Groups \_\_\_\_\_

Space \_\_\_\_\_

Cage/Tank Maintenance \_\_\_\_\_

Hygiene of cages \_\_\_\_\_

Are Tarantulas protected from bright lights/full sun which will dry them out \_\_\_\_\_

Temperature Suitable \_\_\_\_\_

How do staff handle animal \_\_\_\_\_

Do they allow public to handle the animals \_\_\_\_\_

Handled by: Adults \_\_\_\_\_ Children (Age) \_\_\_\_\_ Only under supervision \_\_\_\_\_

Security/safety \_\_\_\_\_

Are tank covers secure to prevent escape \_\_\_\_\_

Enrichment/Hiding Area \_\_\_\_\_

Substrate \_\_\_\_\_

Is substrate Clean & Absorbent \_\_\_\_\_

Cleaning routine \_\_\_\_\_

Heating \_\_\_\_\_

Safety of Heat Source \_\_\_\_\_

Water \_\_\_\_\_

Hygiene of water provision: \_\_\_\_\_

Diet for Animals \_\_\_\_\_

Source of Food \_\_\_\_\_

Frequency of feed \_\_\_\_\_

Condition of animals \_\_\_\_\_

Describe concerns \_\_\_\_\_

How are animals transported from the shop: \_\_\_\_\_

Singly In small groups Large Groups Same species Mixed Species

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Good Fair (some repairs needed) Poor (harmful features)

Good Fair Bad Old/Soiled Food Mould

No Yes Describe Above

Note: Tropical species need more humidity than desert animals

Good Fair Poor Unacceptable

Yes No Not Seen

Door Latch/ Door Lock

Yes No

Logs / Wood / Box / Pipes / Tunnels Describe Other

Yes No Needs Changing Other

per day per week

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

No bare lamps One side of tank Over entire tank

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Clean Dirty Filthy Green Algae Soiled

Live Prey Dead insects Food flakes Describe Above

Do they remove old food: Yes No

Good Fair Poor Very Poor Describe Above

Injuries/ Limbs missing/upside down Describe Other

**ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:**

Was a warning given? (Copy to be attached)

Yes \_\_\_\_\_ No ☒

Comments:This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

Inspector: Limbach Date: 03/10/2020 Time: 14:00

Follow up due 09/01/2028

Comments:[illegible]