

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Good Fair Bad Excess Faeces Old/Soiled Food Hamsters

Name of Pet Shop: PETS 4 ALL
 Address: 3 SWEMMER PARK, OOSTEWAL STR, LANGEBAAN
 Name of Owner: PHILIP/PETER CHAPMAN Cell: 060 698 6270
 Tel: 022 772 1607 Fax/Email: pets4alllangebaan@gmail.com
 Veterinarian: DR. LONGLAND Tel: _____

GENERAL

What happens to sick animals: MONTOL (ISCATE), SEVERE CASES
TAKEN TO VET

What happens to animals after hours: KEPT IN SHOP

What treatment do Puppies get: N/A - NO PUPPIES

What treatment do Kittens get: N/A - NO KITTENS

Quarantine Cages Provided: YES

Rodent control: N/A

Suppliers of animals: VARIOUS

Do they breed: NO, ONLY FISH

If breeding, what happens to offspring: SOLD IN SHOP

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters 5

Group structures _____
Singly Mother & Young Separate (Same sizes together) All together

Compatibility of Groups _____
(Good (Play & Positive Interaction)) Fighting Bullying Describe Above

Space _____
(Good (Play & move normally)) Acceptable (Stretch out, stand normally & burr) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes ☒ Yes ☐ No

Hygiene of cages Good
Good Fair Bad Excess Faeces Old/Soiled Food

Ventilation Good
Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Draughts None
No Yes Describe

Temperature Good
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C - 24°C)

Do they allow breeding No
Yes No Describe Above

How do staff handle animals Good
Good Fair Poor Unacceptable

Do they allow public to handle the animals No
Yes No Not Seen

Hiding areas Yes
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Bedding STRAW
Sawdust (Straw) Newspaper Other

Is bedding clean & absorbent Yes
Yes / No Needs Changing Type: Sawdust/Newspaper/Other

Cleaning routine _____ per day 3 per week

Water Self Feeder
Non-tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Stale

Diet Good, SMALL ANIMAL MIX
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Frequency of feed DAILY Do they remove old food? Yes X No

Is the diet Good
Good & Nutritious Poor Not Fresh Not enough Other comments

Are the animals fully weaned Yes
Yes (feeding themselves well) Just weaned Under Age

Condition of animals Good
Good Fair Poor Very Poor Describe Above

Describe Concerns None
Injuries / Poor Coat / Listless / Runny Eyes / Runny Nose / Diarrhoea

How are rodents transported from the shop Box

Where are unweaned rodents kept N/A
Good (with mother) Unacceptable (Plastic container/cage/box)

Are unweaned rodents sold live? NOT BEING SOLD
No (Good) Yes (Unacceptable)

How are rodents killed (as reptile food)? DONT DO
CO2 (Unacceptable issue warning) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Singly Only with litter mates Some litters mixed All together

Compatibility of Groups _____

Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____

Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____

Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts _____

No Yes Describe Above

Temperature _____

Too Hot (Panting etc) Too Cold (Cuddled up/shivering) Comfortable

Shelter provided in outside pens _____

Good Needs Improvement Poor None

Do they allow breeding _____

Yes No Describe Above

How do staff handle animals _____

Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____

Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____

Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Yes No Needs changing Other

Cleaning routine _____ per day _____ per week

Water _____

Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____

Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____

Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____

Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____

Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____

Good Fair Poor Very Poor

Describe Concerns _____

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISHHygiene of tanks Good, busy cleaning

Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean (Clear (see fish clearly)) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair _____

Good Fair Poor Other

Do the tanks have efficient aeration (Good (Bubbles)) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration _____

Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes X NoAre the tanks enriched Yes, little, but at least there is some

Plants Hiding Areas Rocks Gravel Other

Are the tanks overstocked No

Good Fair Poor

Are lights turned off at night for fish to rest Yes

Yes No

Do tanks have covers YesWater at proper level (should be small gap between top of water and cover) Busy Filling

Yes No

Condition of animals Good

Good Fair Poor Very Poor Describe Above

Describe Concerns None

Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable Yes

Goldfish 10°C - 22°C, Tropical fish 23°C - 27°C

How often are the fish fed: Daily

Daily Not during weekends (unacceptable)

Is enough species specific food given Yes

Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____

Yes No

How do staff handle animals Compassionate

Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason NoneCompatibility of Groups Good

Good Fair Poor Unacceptable

How are fish destroyed when necessary Clove oil

Unacceptable - fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable - brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

NONE

Describe

How do the buyers transport the fish from the shop (In strong plastic bags pumped with pure oxygen)Is the chlorine removed from tap water before adding to tanks (Aerated for 24 hours or a de-chlorinating product used) Yes

Yes No

Hypo Yellow Malawi's x 17 26°C

Bird Numbers & Breeds **BIRDS** COCKATIEL X 7 COCKATOO X 1 BUDGIES X 10
AFRICAN GREY X 1 KAKERIKI X 5 ECLICTUS X 1

Group structures (Singly) (In small groups) Large Groups Same species (Mixed Species)

Compatibility of Groups (Good (No aggression/anxiety) Chasing/Bullying etc Describe Above)

Space (Good (Play & move normally) Acceptable (stretch out, stand uprightly & walk) Cramped/Too small)

Cage Maintenance (Good) Fair (some repairs needed) Poor (harmful features)

Hygiene of cages BUSY CLEANING (Good) Fair Poor Excess Faeces Old/Spoiled Food

Ventilation (Good (Fresh & Clean) No (Stuffy & Smelly) Other)

Are birds exposed to draughts (No) Yes Describe Above

Are birds left in full sun NO (No) Yes Describe Above

Temperature Good (Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable)

Shelter provided in outside pens Yes (Good Needs Improvement Poor None)

Adequate perch space Yes (Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides))

Note: Birds need more horizontal space than vertical. Approx. 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) (No) Yes

Suppliers of birds BIRD MAN

How do staff handle animals (Very Well) Good Fair Poor Unacceptable

Cleaning routine per day 3 per week

Water (Non-Tip Bowl) (Hanging Bowl) Bowl too deep Bowl too small None Available

Hygiene of water provision (Clean Dirty Very Dirty Green Algae Spoiled)

Diet for Birds SPECIES SPECIFIC AVIAN MAINTANCE (AVI CARE)

Frequency of feed: DAILY Do they remove old food: Yes X No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet (Good & Nutritious) Poor Not Fresh Not Enough Other

Are the animals fully weaned Yes (Yes (feeding themselves well) Just weaned Under-age)

Condition of animals Good (Good Fair Poor Very Poor Describe Above)

Describe Concerns None observed (Injuries/Poor Feather Condition Feather Loss/Lethargy/Runny or Swollen Eyes/Nose)

How are birds transported from the shop WOODEN BOX, CARDBOARD BOX

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 Good (No aggression/anxiety) Aggression Describe Above

Space _____
 Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (clamped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards.

Cage/Tank Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
 No Yes Describe Above

Temperature Suitable _____
 Note: Snakes tropical 27°C - 38°C; other 20°C - 35°C; Lizards 30°C - 35°C

How do staff handle animals _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
 Yes No

Security/safety _____
 Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
 Yes No

Enrichment/Hiding Area _____
 Logs / Wood / Box / Pipes / Tunnels / Describe Other

Bedding _____
 Snakes: Soft absorbent material (e.g. newspaper) Lizards: gravel Describe Above

Is bedding clean & absorbent _____
 Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
 No bare lamps

Water _____
 Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
 Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
 Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
 Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
 Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
 Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____
 Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____
 No Yes Describe Above

Temperature Suitable _____
 Note: Tropical species need more humidity than desert animals

How do staff handle animal _____
 Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____
 Door Latch/ Door Lock

Are tank covers secure to prevent escape _____
 Yes No

Enrichment/Hiding Area _____
 Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____
 Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
 Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____
 No bare lamps One side of tank Over entire tank

Water _____
 Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____
 Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____
 Live Prey Dead Insects Food Flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
 Good Fair Poor Very Poor Describe Above

Describe concerns _____
 Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No XComments:

Small shop, ^{Few} ~~Little~~ animals, which are easily manageable.

Shop is fairly clean, however, the cages were being cleaned upon my arrival, the birds were rather dirty, but not validating a warning.

3 x Owners (David, Peter)
1 x Carer/Cleaner/Feeder - Philip

NO APA CONTRAVENTIONS OBSERVED

ROUTINE INSPECTION TO FOLLOW

Inspector:

C. BADENSTEIN

Date:

25/03/24

Time:

14:00

Follow up due

ROUTINE (2-Months)

Comments: