



Louise van Zyl <louise@swartlandwestcoastspca.co.za>

Re: FW: Neglected and abused dogs

1 message

Louise van Zyl <louise@swartlandwestcoastspca.co.za>

Wed, Dec 4, 2024 at 9:52 AM

To: Society Liaison Unit 3 <liaison3@nspca.co.za>

Cc: "vice-chairman@swartlandwestcoastspca.co.za" <vice-chairman@swartlandwestcoastspca.co.za>, NSPCA Liaison Unit Administrator <liaison@nspca.co.za>, Colette Mang <colette.mang@gmail.com>

Dear Jaimin,

Please find the inspection report from Inspector October attached for your review.

Inspector October visited the property to investigate the welfare conditions of the dogs as per your request. He met with Moira, the owner of the dogs. However, at the time of the visit, the dogs had not yet been returned to her. It has come to our attention that Natasha is requesting the SPCA's involvement in escorting her to the property to address this matter. However, we must express serious concerns about her conduct in this case.

1. Allegations of Assault and Racist Remarks:

We have received information from two reliable sources in Chatsworth indicating that Natasha was recently involved in an altercation where she was allegedly assaulted by Bongani, a community leader connected to this case of Moira. It has also been reported that Natasha made racist remarks toward Bongani, which escalates the severity of this situation.

2. Legal Threats from Moira:

Moira has informed us, via WhatsApp (attached), that she will consider filing a case with SAPS if Natasha does not return the dogs. It is critical to note that Inspector October did not advise Moira to take such action. Instead, it was Bongani who advised her of this option.

3. Recent and Historical Slander Against the SPCA:

The attached Facebook screenshots pertain to a post Natasha made yesterday about Moira's case, which is the latest example of her behavior. In addition to this, Natasha has a history of posting defamatory remarks about the Swartland SPCA on her Facebook page. These actions not only damage our reputation but also appear to be part of a pattern aimed at soliciting donations.

She has repeatedly claimed to our inspector that we euthanize all animals we take in and that she will not provide case addresses to us.

While we recognise the seriousness of these defamatory remarks, we currently lack the resources and funding to pursue a legal case for slander.

It is important to note that:

There is currently no dog food on the property however there are also no dogs on the property.

We are not currently in a position to comment on whether the dogs should or should not be returned to the property.

It is evident that Natasha seeks to involve us in matters where animals were removed under questionable or illegal circumstances, which is not a role we can fulfill.

We can not escort Natasha to the property or become involved in this particular case.

If the dogs are returned to the property by Natasha, we will conduct welfare checks at that time to ensure their well-being.

Please let us know how you would recommend proceeding with this matter. Your guidance will be greatly appreciated.

Kind regards,



We speak and
care for all
animals

Inspector Louise van Zyl
Manager
Swartland and West Coast SPCA

Tel: 022 492 2781 - Swartland Darling
Tel: 022 289 0998 - West Coast Vredenburg
louise@swartlandwestcoastspca.co.za

Your donations help us, help them

Bank Details

Swartland and West Coast SPCA
NEDBANK
Branch Code: 15460500
Account number: 1546055037

SnapScan

Snap this to pay



SSID0577
getsnapscan.com

Donate with Snapscan

You can donate to the Swartland
SPCA via SnapScan!
Simply visit

www.snapscan.co.za

and download the app to your mobile device and
register. Scan the QR code on the right and select
an amount to donate.

It's a easy as 1, 2, scan!



Virus-free www.avast.com

On Wed, Dec 4, 2024 at 9:07 AM Society Liaison Unit 3 <liaison3@nspca.co.za> wrote:

Good morning Louise,

Thank you for your time yesterday.

I understand the SPCA's standpoint with this complainant.

Kindly see attached email I received from her today. When your inspectors do complete their report if you could kindly send me pictures and a copy of the report so that we may respond to her.

Have a good week further.

Kind regards,

Jaimin Patel

Compliance Officer: Society Liaison Unit



**National Council
of SPCAs**

NATIONAL COUNCIL OF SPCAs - NSPCA

T: 011 907 3590/1/2/3

W: nspca.co.za

P O Box 1320, Alberton, 1450



Remember the NSPCA in your Will to protect what matters to you.

DONATE



This email

is subject to the following disclaimer.

From: Louise van Zyl <louise@swartlandwestcoastspca.co.za>

Sent: Tuesday, 03 December 2024 10:42

To: Society Liaison Unit 3 <liaison3@nspca.co.za>

Cc: vice-chairman@swartlandwestcoastspca.co.za; NSPCA Liaison Unit Administrator <liaison@nspca.co.za>; Colette Mang <colette.mang@gmail.com>

Subject: Re: FW: Neglected and abused dogs

Dear Jaimin,

Thank you for bringing this matter to our attention. Inspector October will be conducting an inspection of the dogs at the address you provided.

As discussed, I would like to note that we are aware of Natasha from Dogs Deserve Better. While her intentions may be well-meaning, we have observed a recurring challenge with her organisation. She frequently posts images of thin and neglected dogs on her website, which are then referred to us by concerned members of the public. However, when we approach her for further information, including the addresses of these animals, she often refuses to cooperate.

This has happened on numerous occasions, and her reluctance to share information directly impacts our ability to intervene and assist these animals. Unfortunately, despite our best efforts to engage with her, Natasha continues to criticize our work publicly while withholding critical details that could aid us in performing our duties. I have emails in this regard.

We will prioritise the inspection of the address you have provided and revert back to you with feedback as soon as possible.

Kind regards,



We speak and
care for all
animals

Inspector Louise van Zyl
Manager
Swartland and West Coast SPCA

Tel: 022 492 2781 - Swartland Darling
Tel: 022 289 0998 - West Coast Vredenburg
louise@swartlandwestcoastspca.co.za

Your donations help us, help them

Bank Details

Swartland and West Coast SPCA

NEDBANK

Branch Code: 15460500

Account number: 1546055037

SnapScan

Snap this to pay



SSID0577
getsnapscan.com

Donate with Snapscan

You can donate to the Swartland
SPCA via SnapScan!
Simply visit

www.snapscan.co.za

and download the app to your mobile device and
register. Scan the QR code on the right and select
an amount to donate.

It's as easy as 1, 2, scan!



Virus-free. www.avast.com

On Tue, Dec 3, 2024 at 10:05 AM Society Liaison Unit 3 <liaison3@nspca.co.za> wrote:

Dear Louise,

I hope you are well.

Please refer to the below request for assistance.

Address: 709 cemetery road Chatsworth (moira 0788604843)

Nature of complaint: Complainant will be returning dogs to above address; she is however concerned as to the living conditions of the animals.

We kindly request that the aforementioned be conducted in terms of Rule 5.4.

Kindly forward the following documentation to us within a period of 7 days:

- A copy of your Cruelty Complaint Sheet
- Inspector's Report/Findings
- Any written Warnings/Notices
- Photographs of the animal/s and their welfare.

Please acknowledge receipt of this email.

Should you require any further advice and/or assistance in this regard you are invited to contact me.

Kind regards,

Jaimin Patel

Compliance Officer: Society Liaison Unit

signature_2027413978



This email is subject to the following [disclaimer](#).

From: Natasha Ray <dogsdeservebetter101@gmail.com>

Sent: Monday, 02 December 2024 09:14

To: Society Liaison Unit 3 <liaison3@nspca.co.za>

Subject: Re: Neglected and abused dogs

Sorry in Chatsworth

Sending you Love and Light from the fur golden oldies and the townships doggies and myself....
Natasha Theunissen Founder & Shelter Manager - Cell 0842478105
Dogs Deserve Better Rehabilitation Centre

Location 10 km before Malmesbury on the N7 from Cape Town, Western Cape South Africa

Email - dogsdeservebetter101@gmail.com

Webpage - <http://www.dogsdeservebettersa.co.za>

Facebook - <https://www.facebook.com/DogsDeserveBetterRehabilitationCentre>

Your donation rehabilitates one more abused and neglected dog....

Account name: Dogs Deserve Better Rehabilitation Shelter

Bank Transfer: ABSA Branch 632005 - Account 926 056 5984

Overseas Swift Code:ABSAZAJJ

"You can judge the state of a nation by the way they treat their animals"

"Every dog deserves a home, but not every home deserves a dog" 🐶🐶🐶

On Mon, 02 Dec 2024, 09:13 Natasha Ray, <dogsdeservebetter101@gmail.com> wrote:

Morning

This is the address, her father is the second address

709cemetery road (moira 0788604843)

William Rangwani

919 Mountainview road

Sending you Love and Light from the fur golden oldies and the townships doggies and myself....

Natasha Theunissen Founder & Shelter Manager - Cell 0842478105

Dogs Deserve Better Rehabilitation Centre

Location 10 km before Malmesbury on the N7 from Cape Town, Western Cape South Africa

Email - dogsdeservebetter101@gmail.com

Webpage - <http://www.dogsdeservebettersa.co.za>

Facebook - <https://www.facebook.com/DogsDeserveBetterRehabilitationCentre>

Your donation rehabilitates one more abused and neglected dog....

Account name: Dogs Deserve Better Rehabilitation Shelter

Bank Transfer: ABSA Branch 632005 - Account 926 056 5984

Overseas Swift Code:ABSAZAJJ

"You can judge the state of a nation by the way they treat their animals"

"Every dog deserves a home, but not every home deserves a dog" 🐶🐶🐶

On Wed, 20 Nov 2024, 14:58 Society Liaison Unit 3, <liaison3@nspca.co.za> wrote:

Thank you Natasha, I look forward to your response.

Kind regards,

Jaimin Patel

Compliance Officer: Society Liaison Unit

This email is subject to the following [disclaimer](#).

From: Natasha Ray <dogsdeservebetter101@gmail.com>
Sent: Wednesday, 20 November 2024 13:19
To: Society Liaison Unit 3 <liaison3@nspca.co.za>
Subject: Re: Neglected and abused dogs

I'll go find out today.

Sending you Love and Light from the fur golden oldies and the townships doggies and myself....
Natasha Theunissen Founder & Shelter Manager - Cell 0842478105
Dogs Deserve Better Rehabilitation Centre
Location 10 km before Malmesbury on the N7 from Cape Town, Western Cape South Africa

Email - dogsdeservebetter101@gmail.com
Webpage - <http://www.dogsdeservebettersa.co.za>
Facebook - <https://www.facebook.com/DogsDeserveBetterRehabilitationCentre>

Your donation rehabilitates one more abused and neglected dog....
Account name: Dogs Deserve Better Rehabilitation Shelter
Bank Transfer: ABSA Branch 632005 - Account 926 056 5984
Overseas Swift Code:ABSAZAJJ

"You can judge the state of a nation by the way they treat their animals"
"Every dog deserves a home, but not every home deserves a dog" 🐶🐶🐶

On Wed, 20 Nov 2024, 12:11 Society Liaison Unit 3, <liaison3@nspca.co.za> wrote:

Dear Natasha,

Thank you for your email below.

Could you provide me with an address the animals would be going to, we will see how we can assist.

Thank you for all your hard work with these animals already.

Kind regards,

Jaimin Patel

Compliance Officer: Society Liaison Unit

This email is subject to the following [disclaimer](#).

From: Natasha Ray <dogsdeservebetter101@gmail.com>
Sent: Saturday, 16 November 2024 13:07
To: NSPCA Liaison Unit Inspector EC <ec liaison@nspca.co.za>
Subject: Neglected and abused dogs

Dear Lisa

About 10 month ago, I cam across these 2 dogs that was skin and bone. I offered to help feed them. Romeo gave me the impression that he was the owner. The woman that stayed there just ignored my volunteers when we fed their dogs every signal day gave water and loaned kennels for the 2 dogs. We even got Mario the female dog sterilized

So months later 9 month I got this pictures sent to me of Mario laying on the ground with flies all over her. Romeo sent me the picture, it was a Sunday. I immediately contacted Robert a pensioner that helps with the fees of 120 dogs a day in the townships Chatsworth.

I asked him please to go see her as Romeo is away for a month and the woman was supposed to take care of them. That evening when he got there, Mario the femal dog was still in the same spot, no water and no food. The woman did not care to even help this dying dog with water

Robert immediately send me pictures of her and gave her water and put her in the kennel with some food.

On Monday morning, Robert to her to out vet. When he went to take her, the woman was in the shack and Robert said we taking her to the vet and she shouted p

Ok, not coming out to see the dog nothing.

She was diagnosed EHRLICHIA, she was immediately admitted to hospital where she stayed for a day, I then told Romeo her diagnosis and said she has to be on antibiotics for 28 days. But I feel that as she not been cared for by the woman she should come here.

In the mean time I ask Romeo where is Brownie as Robert and myself keep going to feed him. We get to his house., no water no food kennels bedding the same. She did not even clean the kennels.

It's took a week and I found Brownie, he left leg was bleeding as he was in a fog fight, looking for food and water. It's concerned me alot, so I went back and he was missing again.

A week later I saw him on the property with more bites sores. I asked Romeo, a week before if I could also take him till he gets back after a month. He said fond. Back to the day I saw him again.

I picked Romeo up and put him in my car, I saw the woman and told her that the way she left Mario she would have died and she should be reported for animal abuse.

We bothe insulted each other and I left.

I told Robert to collect the 2 kennels as it's my property and I know that people in the

townships steal anything . Kennels collars bedding dog food. It's ridiculous even water container we put out for thw dogs in thw street.

Well about 2 week later I get a call from a man called William, he said the 2 dogs belong to his daughter and I must bring them back. I told hi., no I've been working with Romeo, he said he was the owner.

He is the son inlaw. Ofcourse I did not believe him as both the woman or William not once came out to tell us these dogs belong to them.

I called Romeo and he said they did but they don't look after the dogs. That's the woman that stays there. So he took over.

I contacted William and said I has no idea it was your dogs, as he threatened me with trespassing, but allowed my team to feed the 2 dogs foe 9 months.

So I said I will bring them back once Brownie is all healed and before I come get the vet approval that they both are healthy. I also said to William that he must pay the vet bill and he said no problem.

I did Apologize and said. If I knew that he was the owner I would have called the spca to go to there house to see what state Mario was in and it would have layed a charge of animal abuse.

Now this week I get a call from Jason, that this woman has contacted Giving is Living, where I buy the kennels from and she thinks I work for them, that I stole the kennels. When I loan a kennel to anyone in the townships they sign a form saying the kennels belong to me and should it get stolen they will have to pay R500 a kennel. I do this as alot break kennels up for fire would or sell it its happened many times.

Now, my problem is. I have to return these 2 poor souls back to this horrible woman that does nothing to care for these 2 dogs.

Absolutely nothing. When we come to fees the dogs, she sits in her house, while we change bedding put water and food down.

Sadly the inspector of the spca Swartland, I've reported 3 cases about other dogs and both Patric and jasmison see nothing wrong. So I have very little faith in them

When there is a posting about a thin dog and Facebook animals lovers see this they make them aware. And then both inspector come to my shelter to do a spot check. I have recorded the whole time they were here. I said to them you are here about the thin dog , they said no

And at the end they asked about the dogamd I must give a address. I don't know the address, I just drive around looking for the abused dogs to make their lives better.

Anyway they got the address went to see him gave him 2 weeks notice that they will come back and months later still not.

Both inspector hate me. I've asked them. over and over again if they could come with me and I'll show them all the dogs I look after. They said no.

So now. I would like someone from the spca that when I return these 2 dogs, that they can do an inspection to make sure these dogs will have kennels, water and food daily and basic medical care.

It's breaking my heart that they have to go back to this woman that does not even care one little bit about the dogs. She only wants them back as her place was broken into. As you can see they are not guard dogs. Both dogs when they came here was super scared

of humans. They not all healed it with the soul, as if I'm working building something I pick up a plank to build poor Mario runs away and Brownie hide.

So I thought. Is there not away I can keep them or let the spca inspector go there with me without the dogs to make sure these dogs need will be upheld.

Also they will need to continuously follow up as I know they will not look after them properly.

Romeo also thought that the dogs should come here as he goes aways for months.

So this woman that owns the dogs , says to Giving is Living owner. That Romeo is the person that looks after the dogs, but he goes away for month. She also admits that some days she does not feed them.

I have voice recording to send to you.

Are you on whatsapp so I can send you all the pictures. I'm only get wifi at the end of the month and my signal is very bad to send pictures via mail.

Please please can you help me protect these dogs I have space for them at the shelter and Brownie is not 100%.

They absolutely love it here. They started playing and get so excited to get a well balanced meal a day

I wish the spca could work with me, we fighting the same cause. On Monday we sterilized 30 dogs. I'm doing all I can to make townships dogs lives better.

Oh she alor says in the voicenote that many people have layed charges against me for being rude . That utter nonsense, no one has. Yes I am rude when I loan a dog house and they steal it. Or when I'm helping for over a year and still no water or the kennels and area they sleep in is clean.

I also have my limits .

Please advise my way forward from here.

Sending the pics of the day I fetch Mario.

And if you have a whatsapp number I'll send the pictures from day one when I started. In the middle of the year I found that I could put the dates on my photos then you will see after I picked up Mario, still no water or food was put out for Brownie as he had to go look for food and water.

Thank you for your time

Sending you Love and Light from the fur golden oldies and myself....

Natasha Theunissen Founder & Shelter Manager - Cell 0842478105

Dogs Deserve Better Rehabilitation Centre

Location 10 km before Malmesbury on the N7 from Cape Town, Western Cape South Africa

Email - dogsdeservebetter101@gmail.com

Webpage - <http://www.dogsdeservebettersa.co.za>

Facebook - <https://www.facebook.com/DogsDeserveBetterRehabilitationCentre>

Your donation rehabilitates one more abused and neglected dog....

Account name: Dogs Deserve Better Rehabilitation Shelter

Bank Transfer: ABSA
Branch 632005 - Account 926 056 5984
Overseas Swift Code:ABSAZAJJ

BERGZICHT ANIMAL HOSPITAL
Bank Absa
Account number 4063812698
REF: DOGS DESERVE BETTER
CLIENT ACCOUNT NUMBER 8056
Dogs Deserve Better Natasha
EMIAL: bergzichtdierehospitaal@telkomsa

“You can judge the state of a nation by the way they treat their animals”
“Every dog deserves a home, but not every home deserves a dog

5 attachments



1WhatsApp Image 2024-12-04 at 08.47.31_abc503bf.jpg
145K



4WhatsApp Image 2024-12-04 at 08.47.31_ba73a772.jpg
88K



3WhatsApp Image 2024-12-04 at 08.47.31_7930ad04.jpg
127K



2WhatsApp Image 2024-12-04 at 08.47.31_f8cff0ff.jpg
145K



I3993 Inspection Report.pdf

1074K