

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
☒ **Good** ☐ Fair ☐ Bad ☐ Excess Faeces ☐ **Old/Soiled Food**

Name of Pet Shop: Goferias
 Address: 53 Main Rd Saldanha
 Name of Owner: Pamela Scepers Cell: 076 405 1326
 Tel: _____ Fax/Email: _____
 Veterinarian: Dr. Rust Tel: _____

GENERAL

What happens to sick animals: ✓ ☒ Self medicate ☐ New owners must treat ☒ Taken to vet

What happens to animals after hours: ✓ ☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: no puppies
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

What treatment do Kittens get: no kitten
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

Quarantine Cages Provided: ✓ ☒ Yes ☐ No ☐ None Seen ☐ Separate Room

Rodent control: ✓ ☒ Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: local suppliers

Do they breed: no ☒ Yes / ☐ No / ☐ Uncertain ☐ Single Sex Groups

If breeding, what happens to offspring: — ☐ Hand-Reared / ☐ Parent Reared / ☐ Sold Unweaned

If removed for hand rearing, from what age: —

Reason for hand rearing: —

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
 _____ per day _____ per week

Water _____
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Hygiene of water provision _____

Diet _____
 Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes _____ No _____

Is the diet _____

Are the animals fully weaned _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals _____
 Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop _____
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____
 No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____

Compatibility of Groups _____
 Singly Only with litter mates Some litters mixed All together

Space _____
 Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____
 Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____
 Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts _____
 Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature _____
 No Yes Describe Above

Shelter provided in outside pens _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding _____
 Good Needs Improvement Poor None

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____
 Good Fair Poor Unacceptable

Floor construction: _____
 Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____
 Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____
 Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____
 Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____
 Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____
 Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____
 Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____
 Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____
 Good Fair Poor Very Poor

Describe Concerns _____
 Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____ Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is equipment (nets/heaters) in good repair _____ Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____ Good Fair Poor Other

Do the tanks have filtration _____ Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes _____ No _____ Good Fair None

Are the tanks enriched _____

Are the tanks overstocked _____ Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____ Good Fair Poor

Do tanks have covers _____ Yes No

Water at proper level (should be small gap between top of water and cover) _____ Yes No

Condition of animals _____ Yes No

Describe Concerns _____ Good Fair Poor Very Poor Describe Above

Temperature Suitable _____ Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____ Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____ Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____ Yes No Appears Acceptable

How do staff handle animals _____ Yes No

Any dead fish observed: Describe Reason _____ Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____ Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____

How do the buyers transport the fish from the shop _____ Describe

Is the chlorine removed from tap water before adding to tanks _____ In strong plastic bags pumped with pure oxygen
(Aerated for 24 hours or a de-chlorinating product used)? _____ Yes No

BIRDSBird Numbers & Breeds 10X Bridges 1X RosettaGroup structures ✓Compatibility of Groups ✓
Singly In small groups Large Groups Same species Mixed SpeciesSpace ✓
Good (No aggression/anxiety) Chasing/Bullying etc Describe AboveCage Maintenance ✓
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too smallHygiene of cages ✓
Good Fair (some repairs needed) Poor (harmful features)Ventilation ✓
Good Fair Poor Excess Faeces Old/Spoiled FoodAre birds exposed to draughts ✓
Good (Fresh & Clean) No (Stuffy & Smelly) OtherAre birds left in full sun ✓
No Yes Describe AboveTemperature ✓
No Yes Describe AboveShelter provided in outside pens No outside pens
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) ComfortableAdequate perch space ✓
Good Needs Improvement Poor None

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) No
No YesSuppliers of birds local bird suppliersHow do staff handle animals GoodCleaning routine everyday per day per week
Very Well Good Fair Poor UnacceptableWater ✓
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None AvailableHygiene of water provision ✓
Clean Dirty Very Dirty Green Algae SoiledDiet for Birds GoodFrequency of feed: everyday Do they remove old food: Yes ✓ No ✓
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.Is the diet ✓
Good & Nutritious Poor Not Fresh Not Enough OtherAre the animals fully weaned ✓
Yes (feeding themselves well) Just weaned Under-ageCondition of animals Good
Good Fair Poor Very Poor Describe AboveDescribe Concerns No concerns observedInjuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose
How are birds transported from the shop Bird cage or box

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Aggression Describe Above
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____
Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____
No Yes Describe Above

How do staff handle animals _____
Note: Snakes tropical 27°C - 38°C; other 20°C - 35°C; Lizards 30°C-35°C

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision _____
Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____
Yes No

Are tank covers secure to prevent escape _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____
Yes No

Bedding _____
Logs / Wood / Box / Pipes / Tunnels / Describe Other

Is bedding clean & absorbent _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____
Yes No Needs Changing Other
per day per week

Heating _____

Safety of heat source _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps

Hygiene of water provision _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____
Clean Dirty Filthy Green Algae Soiled

Source of prey _____
Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____
Bought dead (from where) Killed on site (describe method) Other
Do they remove old food? Yes _____ No _____

Condition of animals _____

Describe concerns _____
Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed SpeciesSpace _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)Hygiene of cages _____
Good Fair Bad Old/Soiled Food Mould_____ bright lights/full sun which will dry them out
No Yes Describe AboveTemperature Suitable _____
Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Do they allow public to handle the animals _____

Handled by: Adults _____ Children (Age) _____ Only under supervision _____
Yes No Not SeenAre tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____

Substrate _____

Is substrate Clean & Absorbent _____
Yes No Needs Changing OtherHeating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / NoneSafety of Heat Source _____
No bare lamps One side of tank Over entire tankHygiene of water provision: _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None AvailableDiet for Animals _____
Clean Dirty Filthy Green Algae SoiledSource of Food _____
Live Bugs Dead Insects Food Flakes Feeding Above

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe AboveDescribe concerns _____
Injuries/ Limbs missing/upside down Describe Other

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ✓Comments:

Ref shop is neat and tidy.
Animals in a good condition.
Water, food and shelter is
available. No sick, injured or
dead animals were observed.

Inspector: J. OCTOBER Date: 10/07/23 Time: 15:00

Follow up due _____

Comments: